```
<cfif IsDefined("url.login")>
      <cfset x = StructDelete(session, "login")>
</cfif>
<cf_security_tag data_source="#datasource#"
Role_Access_Needed="memberadmin,accntadmin,siteadmin,admin"
Login_Screen="AdminLogin.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
      <!--- Includes the javascripts needed to do mouseovers --->
      <cfinclude template="memberlogic.cfm">
      <cfinclude template="../nav_javascripts.cfm">
</head>
<cfset pagegroup = "admin">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table width="100%" border="0" cellpadding="0" align="center"
bgcolor="white" cellspacing="0">
                        <tr><td><cfoutput><img
src="../images/banners/members_bnr.gif"></cfoutput></td></tr>
                        <tr><td align="center">You have entered the Peregrin
Administration Area</td></tr>
                  </table>
            </td>
      </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="../footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
      <title>Welcome to Peregrin Services Corporation</title>
      <!--- Includes the javascripts needed to do mouseovers --->
      <cfinclude template="../nav_javascripts.cfm">
</head>

<cfset pagegroup = "admin">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><td colspan="2"><cfinclude
template="../header.cfm"></td></tr>
  <tr valign="top">
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table border="0" cellpadding="0" cellspacing="0"
bgcolor="white">
                        <tr><td colspan="2" align="left"><img
src="../images/banners/members_login_bnr.gif"  width="501"
height="95"></td></tr>
            <tr>
            <td width="21%" align="left"></td>
            <td width="79%" class="GreenI2" align="center">Please Enter Your
User Name and Password Below</td>
            </tr>
                        <tr>
            <td width="21%" align="left"></td>
                              <td width="79%" >
                        <table border="0" cellpadding="0" cellspacing="0"
width="387" bgcolor="#FFCC00" align="center">
                              <tr valign="top"><td><img name="topedge_login"
src="../images/login/topedge_login.gif" width="387" height="14" border="0"
alt="topedge"></td></tr>
                           <tr valign="top">
                             <td>
                                                      <cfoutput>
                              <form method="post"
action="#GetFileFromPath(GetBaseTemplatePath())#">
                                                      </cfoutput>
                              <p><img src="../images/login/user_name.gif"
width="97" height="23" align="absmiddle">
                              <input type="text" name="LoginUserName" size="25">
                              <br>
                              <br>
                              <img src="../images/login/password.gif" width="97"
height="23" align="absmiddle">
                              <input type="password" name="LoginUserPsswd"
size="10">
                              </p>
                              <p>
```

```
                                <input type="image" border="0" name="SubmitLogin"
src="../images/login/submit.gif" width="127" height="33">
                                <input type="image" border="0" name="ResetLogin"
src="../images/login/reset.gif" width="132" height="33">
                                </p>
                                </form>
                                </td>
                            </tr>
                            <tr valign="top"><td><img name="bottomedge_login"
src="../images/login/bottomedge_login.gif" width="387" height="13" border="0"
alt="bottom edge"></td></tr>
                        </table>
                                </td>
                        </tr>
                        <tr>
                                <td colspan="2" >
                        <table width="100%" border="0">
                          <tr align="center">
                            <td width="21%" align="center"></td>
                            <td class="Green2" width="79%" align="center">
                                                    Forget your User Name or
Password?<br>
                                <cfoutput><a class="BlueLink"
href="mailto:service@peregrinservices.com">Click here for an email
reminder</a></cfoutput>
                            </td>
                          </tr>
                        </table>
                                </td>
                        </tr>
                    </table>
            </td>
  </tr>
  <tr valign="top"><td colspan="2"><cfinclude
template="../footer.cfm"></td></tr>
</table>
</body>
</html>
```

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.0 Transitional//EN">

<html>
<head>
      <title>Untitled</title>
</head>

<body>
<cfif parameterexists(submit)>
      <cfgridupdate grid="grid1" datasource="buenasalud" tablename="phystemp">
</cfif>

<cfquery name="getdocs" datasource="buenasalud">
      select * from phystemp order by phystemplastnametx
</cfquery>

<cfform name="docgrid" action="physicianadmin.cfm">
<center><font size="4">Physicians Table</font><br>
<font size="3">To make changes, enter your change in the appropriate fields and
click "Submit Now".</font><br>
<cfgrid name="grid1" query="getdocs" sort="yes" italic="yes" delete="yes"
selectmode="edit" height="900" width="1200" insert="yes" insertbutton="Insert
New" align="absmiddle">
      <cfgridcolumn name="phystempid" display="no" header="Last Name"
bold="yes">
      <cfgridcolumn name="phystemplastnametx" header="Last Name" bold="yes">
      <cfgridcolumn name="phystempfirstnametx" header="First Name" bold="yes">

      <cfgridcolumn name="phystempCitytx" header="City" bold="yes">
      <cfgridcolumn name="phystempstatetx" header="Province" bold="yes">
      <cfgridcolumn name="phystempSpcltytx" header="Specialty" bold="yes">
      <cfgridcolumn name="phystempCntrytx" header="Country" bold="yes">
</cfgrid><br>
<input type="submit" name="submit" value="Submit Now">
</center>
</cfform>
</body>
</html>
```

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
</head>

<cfparam name="pagegroup" default="members">
<cfset pagegroup = "members">

<cfquery name="HourSmmryList" datasource="#datasource#">
      select      datepart(dd,start_datetime) DayNb,
                  count(*) Referrals,
                  sum(CASE call_completed_flag WHEN 1 THEN 1 ELSE 0     END)
completed,
                  sum(CASE call_completed_flag WHEN 1 THEN call_duration ELSE 0
      END) total_call_duration
      from        IVR_Table
      where       ((call_completed_flag = 1) or (exception_code0 in (29,30)) or
(exception_code1 in (29,30)) or (exception_code2 in (29,30)))
      and         start_datetime >= #currentYear#
      and         datepart(mm,start_datetime) = #ListGetAt(param,1)#
      and         ani_info_phone_number not in (select testanitx from testani)
      group by datepart(dd,start_datetime)
      order by 1
</cfquery>

<cfset rowcolor="white">
<cfset rowcolor1="white">
<cfset rowcolor2="#chr(35)#FFFFCC">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
          <td width="596" align="left" valign="top">
                <table width="100%" border="0" cellpadding="0" align="center"
bgcolor="white" cellspacing="0">
                      <tr><td><cfoutput><img src="../images/SmmryReport.gif"
width="497" height="92"></cfoutput></td></tr>
                      <tr>
                            <td>
                                  <table width="100%" border="0"
cellpadding="4" align="center" cellspacing="0">
```

```
                                        <tr bgcolor="#FFCC00"><td
class="ReportHead2" colspan="8" align="center">Daily Analysis<br>for
<cfoutput>#MonthAsString(ListGetAt(param,1))#</cfoutput></td></tr>
                                        <tr bgcolor="#FFCC00">
                                              <td class="ReportHead1">Day of
the Month</td>
                                              <td class="ReportHead1"># of
calls</td>
                                              <td class="ReportHead1"># of
completed calls</td>
                                              <td class="ReportHead1">% of
calls completed</td>
                                              <td class="ReportHead1">% of
total callis in month</td>
                                              <td class="ReportHead1">Avg.
Call Length</td>
                                        </tr>
                                        <cfoutput query="HourSmmryList">
                                              <cfset RowColor = Iif(RowColor
is "White","RowColor2","RowColor1")>
                                              <tr bgcolor="#rowcolor#">
                                                    <td class="ReportDetail1"
height="33">#DayNb#</td>
                                                    <td class="ReportDetail1"
height="33">#referrals#</td>
                                                    <td class="ReportDetail1"
height="33">#completed#</td>
                                                    <td class="ReportDetail1"
height="33">
                                                          <cfif referrals>

      #round(evaluate("#completed# / #referrals#  * 100"))#%
                                                          <cfelse>
                                                                0
                                                          </cfif>
                                                    </td>
                                                    <td class="ReportDetail1"
height="33">
                                                          <cfif referrals>

      #round(evaluate("#completed# / #ListGetAt(param,2)#  * 100"))#%
                                                          <cfelse>
                                                                0
                                                          </cfif>
                                                    </td>
                                                    <td class="ReportDetail1"
height="33">
                                                          <cfif completed>

      #decimalformat(evaluate("#total_call_duration# / #completed# / 60"))#
minutes
                                                          <cfelse>
                                                                0
                                                          </cfif>
                                                    </td>
                                              </tr>
                                        </cfoutput>
```

```
                                    </table>
                                </td>
                            </tr>
                        </table>
                </td>
    </tr>
    <tr valign="top"><!-- main table row 3 -->
      <td colspan="2"><cfinclude template="../footer.cfm"></td>
    </tr>
</table>
</body>
</html>
```

Document Scanned by CamScanner

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
      <td width="596" align="left" valign="top">

<!-- Begin Body Area -->

<cfquery name="HourSmmryList" datasource="#datasource#">
      select      datepart(hh,start_datetime) HourNb,
                  count(*) Referrals,
                  sum(CASE call_completed_flag WHEN 1 THEN 1 ELSE 0     END)
completed,
                  sum(CASE call_completed_flag WHEN 1 THEN call_duration ELSE 0
      END) total_call_duration
      from        IVR_Table
      where       ((call_completed_flag = 1) or (exception_code0 in (29,30)) or
(exception_code1 in (29,30)) or (exception_code2 in (29,30)))
      and         start_datetime >= #currentYear#
      and         datepart(dw,start_datetime) = #ListGetAt(param,1)#
      and         ani_info_phone_number not in (select testanitx from testani)
      group by datepart(hh,start_datetime)
      order by 1
</cfquery>

<cfset rowcolor="white">
<cfset rowcolor1="white">
<cfset rowcolor2="#chr(35)#FFFFCC">

<table width="100%" border="0" cellpadding="0" align="center" bgcolor="white"
cellspacing="0">
```

```
      <tr><td><cfoutput><img src="../images/SmmryReport.gif" width="497"
height="92"></cfoutput></td></tr>
      <tr>
            <td>
                  <table width="100%" border="0" cellpadding="4" align="center"
cellspacing="0">
                        <tr bgcolor="#FFCC00"><td class="ReportHead2"
colspan="8" align="center">Hourly Analysis<br>for
<cfoutput>#DayOfWeekAsString(ListGetAt(param,1))#</cfoutput></td></tr>
                        <tr bgcolor="#FFCC00">
                              <td class="ReportHead1">Hour</td>
                              <td class="ReportHead1"># of calls</td>
                              <td class="ReportHead1"># of completed calls</td>
                              <td class="ReportHead1">% of calls completed</td>
                              <td class="ReportHead1">%of daily total</td>
                              <td class="ReportHead1">Avg. Call Length</td>
                        </tr>
                        <cfoutput query="HourSmmryList">
                              <cfset RowColor = Iif(RowColor is
"White","RowColor2","RowColor1")>
                              <tr bgcolor="#rowcolor#">
                                    <td class="ReportDetail1" height="33"
nowrap>#HourNb#:00 - #hourNb#:59</font></td>
                                    <td class="ReportDetail1"
height="33">#referrals#</td>
                                    <td class="ReportDetail1"
height="33">#completed#</td>
                                    <td class="ReportDetail1" height="33">
                                          <cfif referrals>
                                                #round(evaluate("#completed# /
#referrals#  * 100"))#%
                                          <cfelse>
                                                0
                                          </cfif>
                                    </td>
                                    <td class="ReportDetail1" height="33">
                                          <cfif referrals>
                                                #round(evaluate("#completed# /
#ListGetAt(param,2)#  * 100"))#%
                                          <cfelse>
                                                0
                                          </cfif>
                                    </td>
                                    <td class="ReportDetail1" height="33">
                                          <cfif completed>

      #decimalformat(evaluate("#total_call_duration# / #completed# / 60"))#
minutes
                                          <cfelse>
                                                0
                                          </cfif>
                                    </td>
                              </tr>
                        </cfoutput>
                  </table>
            </td>
      </tr>
```

```
</table>


<!-- End Body Area -->

      </td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="../footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">

</head>

<cfset todayStart = CreateDateTime(#year(now())#, #month(now())#, #day(now())#,
0, 0, 0)>
<cfset pastWeek = DateAdd("d", "-6", "#now()#")>

<cfswitch expression="#ListGetAt(param,1)#">
      <cfcase value="Daily">
            <cfset XDt = #DateFormat(now(),"mmmm d, yyyy")#>
            <cfset TitleLine1 = "Comparison Summary for #XDt#">
            <cfset wheredate="and start_datetime >= dateadd(dd,-
6,convert(datetime,convert(varchar(10),getdate(),101),101))">
      </cfcase>
      <cfcase value="Weekly">
            <cfset TitleLine1 = "Comparison Summary for past 7 days">
            <cfset wheredate="and start_datetime >= dateadd(dd,-
6,convert(datetime,convert(varchar(10),getdate(),101),101))">
      </cfcase>
      <cfcase value="Monthly">
            <cfset TitleLine1 = "Comparison Summary for past 30 days">
            <cfset wheredate="and start_datetime >= dateadd(dd,-
29,convert(datetime,convert(varchar(10),getdate(),101),101))">
      </cfcase>
      <cfcase value="Yearly">
            <cfset TitleLine1 = "Comparison Summary for Year To Date">
            <cfset yearStart =  CreateDateTime(year(now()),1, 1, 0, 0, 0)>
            <cfset wheredate="and start_datetime >= #YearStart#">
      </cfcase>
</cfswitch>
<cfif session.UserType is "CCA">
      <cfset NameLabel1 = "Receiver">
      <cfquery name="TitleInfo" datasource="#datasource#">
            select BankNameTx Name1Tx
            from   Bank
            where  DNIS = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="TitleInfo2" datasource="#datasource#">
            select CCANameTx Name2Tx
            from   CCA
            where  CCAIVRPhoneTx = '#session.CCAIVRPhoneTx#'
      </cfquery>
      <cfset CCANameTx = TitleInfo2.Name2Tx>
```

```
      <cfquery name="SmmryList" datasource="#datasource#">
            select 1,'#CCANameTx#' NameTx,
                              count(*) Referrals,
                              IsNull(sum(CASE call_completed_flag WHEN 1 THEN
CASE WHEN final_called_number = '#session.CCAIVRPhoneTx#' THEN 1 ELSE 0 END ELSE
0 END),0) completed,
                              sum(CASE call_completed_flag WHEN 1 THEN CASE
WHEN final_called_number = '#session.CCAIVRPhoneTx#' THEN call_duration else 0
end ELSE 0  END) total_call_duration
            from  IVR_Table
            where DNIS = '#listgetat(param,2)#'
            and         ((call_completed_flag = 1 and
                              final_called_number = '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code0 in (29,30) and
                         outbound_number0 = '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code1 in (29,30) and
                         outbound_number1 = '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code2 in (29,30) and
                         outbound_number2 = '#session.CCAIVRPhoneTx#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            #preservesinglequotes(wheredate)#
            union
            select 2, CCANameTx NameTx,
                              count(*) Referrals,
                              IsNull(sum(CASE call_completed_flag WHEN 1 THEN
CASE WHEN final_called_number = CCAIVRPhoneTx THEN 1 ELSE 0 END ELSE 0 END),0)
completed,
                              sum(CASE call_completed_flag WHEN 1 THEN CASE
WHEN final_called_number = CCAIVRPhoneTx THEN call_duration else 0 end ELSE 0
      END) total_call_duration
            from  IVR_Table, CCA
            where DNIS = '#listgetat(param,2)#'
            and         ((call_completed_flag = 1 and
                              final_called_number = CCAIVRPhoneTx and
final_called_number != '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code0 in (29,30) and
                         outbound_number0 = CCAIVRPhoneTx and
outbound_number0 != '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code1 in (29,30) and
                         outbound_number1 = CCAIVRPhoneTx and
outbound_number1 != '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code2 in (29,30) and
                         outbound_number2 = CCAIVRPhoneTx and
outbound_number2 != '#session.CCAIVRPhoneTx#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            #preservesinglequotes(wheredate)#
            group by CCANameTx
            order by 1,2 desc
      </cfquery>
```

```
      <cfset TotalCalls = 0>
      <cfloop query="SmmryList">
            <cfset TotalCalls = TotalCalls + referrals>
      </cfloop>
<cfelse>
      <cfset NameLabel1 = "Referrer">
      <cfquery name="TitleInfo" datasource="#datasource#">
            select CCANameTx Name1Tx
            from   CCA
            where  CCAIVRPhoneTx = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="TitleInfo2" datasource="#datasource#">
            select BankNameTx Name2Tx
            from   Bank
            where  DNIS = '#session.BankIVRPhoneTx#'
      </cfquery>
      <cfset BankNameTx = TitleInfo2.Name2Tx>
      <cfquery name="SmmryList" datasource="#datasource#">
            select 1,'#BankNameTx#' NameTx,
                              count(*) Referrals,
                              IsNull(sum(CASE call_completed_flag WHEN 1 THEN
CASE WHEN final_called_number = '#listgetat(param,2)#' THEN 1 ELSE 0    END ELSE
0 END),0) completed,
                              sum(CASE call_completed_flag WHEN 1 THEN CASE
WHEN final_called_number = '#listgetat(param,2)#' THEN call_duration else 0 end
ELSE 0      END) total_call_duration
            from  IVR_Table
            where DNIS = '#session.BankIVRPhoneTx#'
            and         ((call_completed_flag = 1 and
                              final_called_number = '#listgetat(param,2)#')
                        or
                        (exception_code0 in (29,30) and
                         outbound_number0 = '#listgetat(param,2)#')
                        or
                        (exception_code1 in (29,30) and
                         outbound_number1 = '#listgetat(param,2)#')
                        or
                        (exception_code2 in (29,30) and
                         outbound_number2 = '#listgetat(param,2)#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            #preservesinglequotes(wheredate)#
            union
            select 2,DNIS NameTx,
                              count(*) Referrals,
                              IsNull(sum(CASE call_completed_flag WHEN 1 THEN
CASE WHEN final_called_number = '#listgetat(param,2)#' THEN 1 ELSE 0    END ELSE
0 END),0) completed,
                              sum(CASE call_completed_flag WHEN 1 THEN CASE
WHEN final_called_number = '#listgetat(param,2)#' THEN call_duration else 0 end
ELSE 0      END) total_call_duration
            from  IVR_Table
            where DNIS != '#session.BankIVRPhoneTx#'
            and         ((call_completed_flag = 1 and
                              final_called_number = '#listgetat(param,2)#')
                        or
                        (exception_code0 in (29,30) and
```

```
                                outbound_number0 = '#listgetat(param,2)#')
                               or
                               (exception_code1 in (29,30) and
                                outbound_number1 = '#listgetat(param,2)#')
                               or
                               (exception_code2 in (29,30) and
                                outbound_number2 = '#listgetat(param,2)#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            #preservesinglequotes(wheredate)#
            group by DNIS
            order by 1,2 desc
      </cfquery>
      <cfset TotalCalls = 0>
      <cfloop query="SmmryList">
            <cfset TotalCalls = TotalCalls + referrals>
      </cfloop>
</cfif>
<cfset rowcolor="white">
<cfset rowcolor1="white">
<cfset rowcolor2="#chr(35)#FFFFCC">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table width="100%" border="0" cellpadding="0" align="center"
bgcolor="white" cellspacing="0">
                        <tr><td><cfoutput><img src="../images/#MemberBanner#"
width="497" height="92"></cfoutput></td></tr>
                        <tr>
                              <td>
                                    <table width="100%" border="0"
cellpadding="4" align="center" cellspacing="0">
                                          <tr bgcolor="#FFCC00"><td
class="ReportHead2" colspan="8" align="center"><cfoutput>#TitleLine1#<br>on
#TitleInfo.Name1Tx#<br></cfoutput></td></tr>
                                          <tr bgcolor="#FFCC00">
                                                <td
class="ReportHead1"><cfoutput>#NameLabel1# Name</cfoutput></td>
                                                <td class="ReportHead1">% of
total calls</td>
                                                <td
class="ReportHead1">Completion %</td>
                                                <td class="ReportHead1">Avg.
Call Length</td>
                                          </tr>
```

```
                                                <cfoutput query="SmmryList">
                                                      <cfset RowColor = Iif(RowColor
is "White","RowColor2","RowColor1")>
                                                      <tr bgcolor="#rowcolor#">
                                                            <td class="ReportDetail1"
height="33">
                                                                  <cfif CurrentRow is
1>
                                                                        #NameTx#
                                                                  <cfelse>
                                                                        #NameLabel1#
#evaluate(CurrentRow - 1)# <!--- (#NameTx#) --->
                                                                  </cfif>
                                                            </td>
                                                            <td class="ReportDetail1"
height="33">
                                                                  <cfif referrals>

      #round(evaluate("#referrals# /#TotalCalls# * 100"))#%
                                                                  <cfelse>
                                                                        0
                                                                  </cfif>
                                                            </td>
                                                            <td class="ReportDetail1"
height="33">
                                                                  <cfif referrals>

      #round(evaluate("#completed# / #referrals#  * 100"))#%
                                                                  <cfelse>
                                                                        0
                                                                  </cfif>
                                                            </td>
                                                            <td class="ReportDetail1"
height="33">
                                                                  <cfif completed>

      #decimalformat(evaluate("#total_call_duration# / #completed# / 60"))#
minutes
                                                                  <cfelse>
                                                                        0
                                                                  </cfif>
                                                            </td>
                                                      </tr>
                                                </cfoutput>
                                          </table>
                                    </td>
                              </tr>
                        </table>
                  </td>
            </tr>
            <tr valign="top"><!-- main table row 3 -->
              <td colspan="2"><cfinclude template="../footer.cfm"></td>
            </tr>
          </table>
          </body>
          </html>
```

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">

</head>
<cfif IsDate(listgetat(param,3))>
      <cfset dayStart =  "#parsedatetime(listgetat(param,3))#">
<cfelse>
      <cfset dayStart =  "#CreateODBCDate(listgetat(param,3))#">
</cfif>
<cfset dayEnd = dateadd("s", "86399", "#daystart#")>
<cfif session.UserType is "CCA">
      <cfquery name="TitleInfo" datasource="#datasource#">
            select BankNameTx + ', ' + BankCityTx TitleLine1Tx
            from   Bank
            where  DNIS = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="SmmryList" datasource="#datasource#">
            select credit_card_number,
                              ani,
                              state_origin,
                              start_datetime,
                              CASE call_completed_flag WHEN 1 THEN CASE WHEN
final_called_number = '#session.CCAIVRPhoneTx#' THEN call_duration else 0 end
ELSE 0      END total_call_duration
            from ivr_Table
            where dnis='#listgetat(param,2)#'
            and   start_datetime between #dayStart# and #dayEnd#
            and   credit_card_number = '#form.CreditCardTx#'
            and         ((call_completed_flag = 1 and
                              final_called_number = '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code0 in (29,30) and
                         outbound_number0 = '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code1 in (29,30) and
                         outbound_number1 = '#session.CCAIVRPhoneTx#')
                        or
                        (exception_code2 in (29,30) and
                         outbound_number2 = '#session.CCAIVRPhoneTx#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            order by start_datetime desc
      </cfquery>
<cfelse>
      <cfquery name="TitleInfo" datasource="#datasource#">
```

```
            select CCANameTx + ', ' + CCACityTx TitleLine1Tx
            from   CCA
            where  CCAIVRPhoneTx = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="SmmryList" datasource="#datasource#">
            select credit_card_number,
                              ani,
                              state_origin,
                              start_datetime,
                              CASE call_completed_flag WHEN 1 THEN CASE WHEN
final_called_number = '#listgetat(param,2)#' THEN call_duration else 0 end ELSE
0     END total_call_duration
            from ivr_Table
            where dnis='#session.BankIVRPhoneTx#'
            and   start_datetime between #dayStart# and #dayEnd#
            and   credit_card_number = '#form.CreditCardTx#'
            and         ((call_completed_flag = 1 and
                              final_called_number = '#listgetat(param,2)#')
                        or
                        (exception_code0 in (29,30) and
                         outbound_number0 = '#listgetat(param,2)#')
                        or
                        (exception_code1 in (29,30) and
                         outbound_number1 = '#listgetat(param,2)#')
                        or
                        (exception_code2 in (29,30) and
                         outbound_number2 = '#listgetat(param,2)#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            order by start_datetime desc
      </cfquery>
</cfif>
<cfset rowcolor="white">
<cfset rowcolor1="white">
<cfset rowcolor2="#chr(35)#FFFFCC">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table width="100%" border="0" cellpadding="0" align="center"
bgcolor="white" cellspacing="0">
                        <tr><td><cfoutput><img src="../images/#MemberBanner#"
width="497" height="92"></cfoutput></td></tr>
                        <tr>
                              <td>
```

```
                                    <table width="100%" border="0"
cellpadding="4" align="center" bgcolor="White" cellspacing="0">
                                        <tr bgcolor="#FFCCOO">
                                            <td class="ReportHead2"
colspan="5" align="center">
                                                <CFOUTPUT
query="TitleInfo">
                                                    #TitleLine1Tx#<br>
                                                    Credit Card
Detail<br>
                                                    for card
#chr(35)#:  #form.CreditCardTx#<br>

      #DateFormat("#dayStart#", "mmmm d, yyyy")#
                                                </cfoutput>
                                            </td>
                        </tr>
                                        <tr bgcolor="#FFCC00">
                                            <td class="ReportHead1">Date of
Call</td>
                                            <td class="ReportHead1">Phone #
of Origination</td>
                                            <td class="ReportHead1">State of
Origination</td>
                                            <td class="ReportHead1">Time of
Call</td>
                                            <td class="ReportHead1"
nowrap>Length of Call</td>
                                        </tr>
                                        <cfoutput query="SmmryList">
                                            <cfset RowColor = Iif(RowColor
is "White","RowColor2","RowColor1")>
                                            <tr bgcolor="#rowcolor#">
                                                <td class="ReportDetail1"
height="33">#DateFormat("#start_datetime#", "mm/dd/yy")#</td>
                                                <td class="ReportDetail1"
height="33">#ani#</td>
                                                <td class="ReportDetail1"
height="33">#state_origin#</td>
                                                <td class="ReportDetail1"
height="33">#TimeFormat("#start_datetime#", "HH:mm")#</td>
                                                <td class="ReportDetail1"
height="33">
                                                    <cfif
total_call_duration>

      #decimalformat(evaluate("#total_call_duration# / 60"))# minutes
                                                    <cfelse>
                                                        N/A
                                                    </cfif>
                                                </td>
                                            </tr>
                                        </cfoutput>
                                    </table>
                                </td>
                            </tr>
                        </table>
```

```
            </td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="../footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

Case 3:05-cv-00345-GMS

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">
<script language="JavaScript">
      function GoURL(CreditCardTx) {
            document.Form1.CreditCardTx.value = CreditCardTx;
            document.Form1.submit();
      }
</script>
</head>

<cfset dayStart =  "#parsedatetime(listgetat(param,3))#">
<cfset dayEnd = dateadd("s", "86399", "#listgetat(param,3)#")>
<cfif session.UserType is "CCA">
      <cfquery name="TitleInfo" datasource="#datasource#">
            select BankNameTx + ', ' + BankCityTx TitleLine1Tx
            from   Bank
            where  DNIS = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="SmmryList" datasource="#datasource#">
            select            case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number end cctest,
                              credit_card_number,
                               max(convert(varchar(20),start_datetime,120) + ','
+ ani + ',' + state_origin + ',' +
                                  convert(varchar(10),CASE call_completed_flag
WHEN 1 THEN CASE WHEN final_called_number = '#session.CCAIVRPhoneTx#' THEN
call_duration else 0 end ELSE 0     END)) FieldList,
                               count(*) cc_count
            from ivr_Table
            where dnis='#listgetat(param,2)#'
            and   start_datetime between #dayStart# and #dayEnd#
            and         ((call_completed_flag = 1 and
                               final_called_number = '#session.CCAIVRPhoneTx#')
                              or
                              (exception_code0 in (29,30) and
                               outbound_number0 = '#session.CCAIVRPhoneTx#')
                              or
                              (exception_code1 in (29,30) and
                               outbound_number1 = '#session.CCAIVRPhoneTx#')
                              or
                              (exception_code2 in (29,30) and
                               outbound_number2 = '#session.CCAIVRPhoneTx#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
```

```
            group by case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number
end,credit_card_number
            order by 3 desc
      </cfquery>
<cfelse>
      <cfquery name="TitleInfo" datasource="#datasource#">
            select CCANameTx + ', ' + CCACityTx TitleLine1Tx
            from   CCA
            where  CCAIVRPhoneTx = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="SmmryList" datasource="#datasource#">
            select            case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number end cctest,
                              credit_card_number,
                               max(convert(varchar(20),start_datetime,120) + ','
+ ani + ',' + state_origin + ',' +
                                  convert(varchar(10),CASE call_completed_flag
WHEN 1 THEN CASE WHEN final_called_number = '#listgetat(param,2)#' THEN
call_duration else 0 end ELSE 0     END)) FieldList,
                               count(*) cc_count
            from ivr_Table
            where dnis='#session.BankIVRPhoneTx#'
            and   start_datetime between #dayStart# and #dayEnd#
            and         ((call_completed_flag = 1 and
                               final_called_number = '#listgetat(param,2)#')
                              or
                              (exception_code0 in (29,30) and
                               outbound_number0 = '#listgetat(param,2)#')
                              or
                              (exception_code1 in (29,30) and
                               outbound_number1 = '#listgetat(param,2)#')
                              or
                              (exception_code2 in (29,30) and
                               outbound_number2 = '#listgetat(param,2)#'))
            and         ani_info_phone_number not in (select testanitx from
testani)
            group by case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number
end,credit_card_number
            order by 3 desc
      </cfquery>
</cfif>
<cfset rowcolor="white">
<cfset rowcolor1="white">
<cfset rowcolor2="#chr(35)#FFFFCC">


<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<cfoutput>
<form name="Form1" action="CreditCardDetail.cfm" method="post">
      <input type="Hidden" name="param" value="#param#">
```

```
      <input type="Hidden" name="CreditCardTx" value="9999999">
</form>
</cfoutput>
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table width="100%" border="0" cellpadding="0" align="center"
bgcolor="white" cellspacing="0">
                        <tr><td><cfoutput><img src="../images/#MemberBanner#"
width="497" height="92"></cfoutput></td></tr>
                        <tr>
                              <td>
                                    <table width="100%" border="0"
cellpadding="4" align="center" bgcolor="White" cellspacing="0">
                                          <tr bgcolor="#FFCC00">
                                                <td class="ReportHead2"
colspan="6" align="center">
                                                      <CFOUTPUT
query="TitleInfo">
                                                            #TitleLine1Tx#<br>
                                                            Credit Card
Summary<br>
                                                            for
#DateFormat("#dayStart#", "mmmm d, yyyy")#
                                                      </cfoutput>
                                                </td>
                              </tr>
                                          <tr bgcolor="#FFCC00">
                                                <td class="ReportHead1"
width="140">Credit Card #</td>
                                                <td class="ReportHead1">Phone #
of Origination</td>
                                                <td class="ReportHead1">State of
Origination</td>
                                                <td class="ReportHead1">Date of
Call</td>
                                                <td class="ReportHead1">Time of
Call</td>
                                                <td class="ReportHead1"
nowrap>Length of Call</td>
                                          </tr>
                                          <cfoutput query="SmmryList">
                                                <cfset ani =
ListGetAt(FieldList,2)>
                                                <cfset state_origin =
ListGetAt(FieldList,3)>
                                                <cfset start_datetime =
CreateODBCDateTime(ListGetAt(FieldList,1))>
                                                <cfset call_duration =
ListGetAt(FieldList,4)>
                                                <cfset RowColor = Iif(RowColor
is "White","RowColor2","RowColor1")>
```

```
                                                    <tr bgcolor="#rowcolor#">
                                                          <td class="ReportDetail1"
height="33">
                                                                <cfif cc_count gt
"1">
                                                                      <a
class="ReportDetail1"
href="javascript:GoURL('#credit_card_number#')">#credit_card_number#</a>
                                                                <cfelse>

      #credit_card_number#
                                                                </cfif>
                                                          </td>
                                                          <td class="ReportDetail1"
height="33">#ani#</td>
                                                          <td class="ReportDetail1"
height="33">#state_origin#</td>
                                                          <td class="ReportDetail1"
height="33">#DateFormat("#start_datetime#", "mm/dd/yy")#</td>
                                                          <td class="ReportDetail1"
height="33">#TimeFormat("#start_datetime#", "HH:mm")#</td>
                                                          <td class="ReportDetail1"
height="33">
                                                                <cfif call_duration>

      #decimalformat(evaluate("#call_duration# / 60"))# minutes
                                                                <cfelse>
                                                                      N/A
                                                                </cfif>
                                                          </td>
                                                    </tr>
                                              </cfoutput>
                                        </table>
                                  </td>
                            </tr>
                      </table>
                </td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="../footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<script language="JavaScript">
      function GoURL(CreditCardTx,KeyTx,StartDt) {
            document.Form1.CreditCardTx.value = CreditCardTx;
            document.Form1.Param.value = "Custom," + KeyTx + "," + StartDt;
            document.Form1.submit();
      }
</script>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<cfset pagegroup = "members">
<cfset RunReport = Iif(IsDefined("ReportSubmit"),"1","0")>

<cfif RunReport>
      <cfset StartDt =
CreateDate("#StartYearNb#","#StartMonthNb#","#StartDayNb#")>
      <cfset EndDt =
CreateDateTime("#EndYearNb#","#EndMonthNb#","#EndDayNb#",23,59,59)>
      <cfif StateCd is "All">
            <cfset AndState = "">
      <cfelse>
            <cfset AndState = " and state_origin = '#StateCd#' ">
      </cfif>
      <cfif AreaCd is "All">
            <cfset AndArea = "">
      <cfelse>
            <cfset AndArea = " and ani_info_areacode = '#AreaCd#' ">
      </cfif>
      <cfif CreditCardNumberTx is "">
            <cfset AndCreditCard = "">
      <cfelse>
<!---             <cfset AndCreditCard = " and credit_card_number = '" +
REReplace(CreditCardNumberTx,"[[:punct:]]|[[:cntrl:]]|[[:space:]]","","all") +
"' "> --->
            <cfset AndCreditCard = " and credit_card_number like
'#CreditCardNumberTx#'">
      </cfif>
      <cfif session.UserType is "CCA">
            <cfset NameLabel = "Referrer:">
            <!--- <cfquery name="NameInfo" datasource="#datasource#">
                  select BankNameTx + ', ' + BankCityTx NameTx
                  from   Bank
                  where  DNIS = '#KeyTx#'
            </cfquery> --->
            <cfquery name="SmmryList" datasource="#datasource#">
                  select      BankNameTx + ', ' + BankCityTx NameTx,
                              ivr_table.dnis LinkInfo,
                              case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number end,
                              credit_card_number,
```

```
                                max(convert(varchar(20),start_datetime,120) + ','
+ ani + ',' + state_origin + ',' +
                                    convert(varchar(10),CASE call_completed_flag
WHEN 1 THEN CASE WHEN final_called_number = '#session.CCAIVRPhoneTx#' THEN
call_duration else 0 end ELSE 0      END)) FieldList,
                                     count(*) cc_count
                    from        ivr_Table,Bank
                    where       ivr_Table.dnis = Bank.dnis<cfif KeyTX is not
"all">
                    and         ivr_Table.dnis='#KeyTx#'</cfif>
                    and   start_datetime between #StartDt# and #EndDt#
                    and         ((call_completed_flag = 1 and
                                     final_called_number =
'#session.CCAIVRPhoneTx#')
                                    or
                                    (exception_code0 in (29,30) and
                                     outbound_number0 =
'#session.CCAIVRPhoneTx#')
                                    or
                                    (exception_code1 in (29,30) and
                                     outbound_number1 =
'#session.CCAIVRPhoneTx#')
                                    or
                                    (exception_code2 in (29,30) and
                                     outbound_number2 =
'#session.CCAIVRPhoneTx#'))
                    #PreserveSingleQuotes(AndCreditCard)#
                    #PreserveSingleQuotes(AndState)#
                    #PreserveSingleQuotes(AndArea)#
                    and         ani_info_phone_number not in (select testanitx
from testani)
                    group by case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number
end,credit_card_number,BankNameTx + ', ' + BankCityTx,ivr_table.dnis
                    order by 1,5
              </cfquery>
        <cfelse>
              <cfset NameLabel = "Receiver:">
              <!--- <cfquery name="NameInfo" datasource="#datasource#">
                    select CCANameTx + ', ' + CCACityTx NameTx
                    from   CCA
                    where  CCAIVRPhoneTx = '#KeyTx#'
              </cfquery> --->
              <cfquery name="SmmryList" datasource="#datasource#">
                    select      CCANameTx + ', ' + CCACityTx NameTx,
                                CCAIVRPhoneTx LinkInfo,
                                case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number end cctest,
                                credit_card_number,
                                max(convert(varchar(20),start_datetime,120) + ','
+ ani + ',' + state_origin + ',' +
                                    <cfif KeyTx is "all">
                                        convert(varchar(10),CASE
call_completed_flag WHEN 1 THEN CASE WHEN final_called_number = CCAIVRPhoneTx
THEN call_duration else 0 end ELSE 0      END)) FieldList,
                                    <cfelse>
```

```
                                        convert(varchar(10),CASE
call_completed_flag WHEN 1 THEN CASE WHEN final_called_number = '#KeyTx#' THEN
call_duration else 0 end ELSE 0     END)) FieldList,
                                        </cfif>
                                        count(*) cc_count
                    from  ivr_Table,cca
                    where       dnis='#session.BankIVRPhoneTx#'
                    and   start_datetime between #StartDt# and #EndDt#
                    <cfif KeyTx is "all">
                    and         ((call_completed_flag = 1 and final_called_number
= CCAIVRPhoneTx)
                                        or
                                        (exception_code0 in (29,30) and
outbound_number0 = CCAIVRPhoneTx)
                                        or
                                        (exception_code1 in (29,30) and
outbound_number1 = CCAIVRPhoneTx)
                                        or
                                        (exception_code2 in (29,30) and
outbound_number2 = CCAIVRPhoneTx))
                    <cfelse>
                    and         ((call_completed_flag = 1 and
                                         final_called_number = '#KeyTx#' and
final_called_number = CCAIVRPhoneTx)
                                        or
                                        (exception_code0 in (29,30) and
                                         outbound_number0 = '#KeyTx#' and
outbound_number0 = CCAIVRPhoneTx)
                                        or
                                        (exception_code1 in (29,30) and
                                         outbound_number1 = '#KeyTx#' and
outbound_number1 = CCAIVRPhoneTx)
                                        or
                                        (exception_code2 in (29,30) and
                                         outbound_number2 = '#KeyTx#' and
outbound_number2 = CCAIVRPhoneTx))
                    </cfif>
                    #PreserveSingleQuotes(AndCreditCard)#
                    #PreserveSingleQuotes(AndState)#
                    #PreserveSingleQuotes(AndArea)#
                    and         ani_info_phone_number not in (select testanitx
from testani)
                    group by case when credit_card_number = '0' then
cast(call_record_index as varchar) else credit_card_number
end,credit_card_number,CCANameTx + ', ' + CCACityTx,CCAIVRPhoneTx
                    order by 1,5 desc
              </cfquery>
        </cfif>
        <cfset rowcolor="white">
        <cfset rowcolor1="white">
        <cfset rowcolor2="#chr(35)#FFFFCC">
<cfelse> <!-- gather report paramters --->
        <cfif session.UserType is "CCA">
              <cfset NameLabel = "Referrer:">
              <cfquery name="GetNameList" datasource="#datasource#">
                    select distinct
                                         BankNameTx + ', ' + BankCityTx NameTx,
```

```
                                    Bank.DNIS KeyTx
                  from   IVR_Table, Bank
                  where  IVR_table.DNIS = Bank.DNIS
                  and          ((call_completed_flag = 1 and
                                    final_called_number =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code0 in (29,30) and
                                    outbound_number0 =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code1 in (29,30) and
                                    outbound_number1 =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code2 in (29,30) and
                                    outbound_number2 =
'#session.CCAIVRPhoneTx#'))
                  order by 1,2
            </cfquery>
            <cfquery name="GetStateList" datasource="#datasource#">
                  select Distinct StateNameTx,State_origin StateCd
                  from   IVR_Table, State
                  where  State_origin = StateCd
                  and          ((call_completed_flag = 1 and
                                    final_called_number =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code0 in (29,30) and
                                    outbound_number0 =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code1 in (29,30) and
                                    outbound_number1 =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code2 in (29,30) and
                                    outbound_number2 =
'#session.CCAIVRPhoneTx#'))
                  order by 1
            </cfquery>
            <cfquery name="GetAreaCdList" datasource="#datasource#">
                  select Distinct ani_info_areacode AreaCd
                  from   IVR_Table
                  where ((call_completed_flag = 1 and
                                    final_called_number =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code0 in (29,30) and
                                    outbound_number0 =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code1 in (29,30) and
                                    outbound_number1 =
'#session.CCAIVRPhoneTx#')
                                   or
                                   (exception_code2 in (29,30) and
```

```
                                    outbound_number2 =
'#session.CCAIVRPhoneTx#'))
                  order by 1
            </cfquery>
      <cfelse>
            <cfset NameLabel = "CCA Name:">
            <cfquery name="GetNameList" datasource="#datasource#">
                  select distinct
                                    CCANameTx + ', ' + CCACityTx NameTx,
                                    CCAIVRPhoneTx KeyTx
                  from   IVR_Table, CCA
                  where dnis='#session.BankIVRPhoneTx#'
                  and         ((call_completed_flag = 1 and
                                    final_called_number = CCAIVRPhoneTx)
                                    or
                                    (exception_code0 in (29,30) and
                                    outbound_number0 = CCAIVRPhoneTx)
                                    or
                                    (exception_code1 in (29,30) and
                                    outbound_number1 = CCAIVRPhoneTx)
                                    or
                                    (exception_code2 in (29,30) and
                                    outbound_number2 = CCAIVRPhoneTx))
                  order by 1,2
            </cfquery>
            <cfquery name="GetStateList" datasource="#datasource#">
                  select Distinct StateNameTx,State_origin StateCd
                  from   IVR_Table, State
                  where  State_origin = StateCd
                  and    dnis='#session.BankIVRPhoneTx#'
                  order by 1
            </cfquery>
            <cfquery name="GetAreaCdList" datasource="#datasource#">
                  select Distinct ani_info_areacode AreaCd
                  from   IVR_Table
                  where dnis='#session.BankIVRPhoneTx#'
                  order by 1
            </cfquery>
      </cfif>
</cfif>


</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
```

```
                  <table width="100%" border="0" cellpadding="0" align="left"
bgcolor="white" cellspacing="0">
                        <tr><td><img src="../images/CustomReport.gif"
width="497" height="92"></td></tr>
                        <tr>
                              <td>
                                    <cfif RunReport>
                                          <cfoutput>
                                          <form name="Form1"
action="CreditCardDetail.cfm" method="post">
                                                <input type="Hidden"
name="Param" value="">
                                                <input type="Hidden"
name="CreditCardTx" value="">
                                          </form>
                                          </cfoutput>
                                          <table width="100%" border="0"
cellpadding="4" align="center" bgcolor="White" cellspacing="0">
                                                <tr>
                                                      <td colspan="8">
                                                            <CFOUTPUT>
                                                                  <table
width="100%" border="0" cellpadding="4" align="center" bgcolor="#chr(35)#FFCCOO"
cellspacing="0">
                                                                        <tr
align="center"><td class="ReportHead2" colspan="2">Custom Report</td></tr>
                                                                        <cfif
KeyTX is not "all">

      <tr align="center">

      <td class="ReportHead1" align="right">#NameLabel#</td>

      <td class="ReportDetail1" align="left">#SmmryList.NameTx#</td>

      </tr>
                                                                        <cfelse>

      <tr align="center">

      <td class="ReportHead1" align="right">#NameLabel#</td>

      <td class="ReportDetail1" align="left">All<img src="../images/spacer.gif"
width=90 height=1 border=0 alt=""></td>

      </tr>
                                                                        </cfif>
                                                                        <tr
align="center">

      <td class="ReportHead1" align="right">Start Date: </td>

      <td class="ReportDetail1" align="left">#DateFormat("#StartDt#",
"mm/dd/yyyy")#</td>
                                                                        </tr>
                                                                        <tr
align="center">
```

```
      <td class="ReportHead1" align="right">End Date: </td>

      <td class="ReportDetail1" align="left">#DateFormat("#EndDt#",
"mm/dd/yyyy")#</td>
                                                                    </tr>
                                                                    <tr
align="center">

      <td class="ReportHead1" align="right">State of Origin: </td>

      <td class="ReportDetail1" align="left">#StateCd#</td>
                                                                    </tr>
                                                                    <tr
align="center">

      <td class="ReportHead1" align="right">Area Code of Origin: </td>

      <td class="ReportDetail1" align="left">#AreaCd#</td>
                                                                    </tr>
                                                                    <tr
align="center">

      <td class="ReportHead1" align="right">Credit Card Number: </td>

      <td class="ReportDetail1" align="left">#CreditCardNumberTx# </td>
                                                                    </tr>
                                                                  </table>
                                                            </cfoutput>
                                                      </td>
                                                </tr>
                                                <cfoutput query="SmmryList"
group="NameTX">
                                                      <cfif keyTx is "all">
                                                            <tr
bgcolor="#chr(35)#FFCC00" align="center">
                                                                  <td
class="ReportHead1" colspan="6">#NameTX#</td>
                                                            </tr>
                                                      </cfif>
                                                      <tr
bgcolor="#chr(35)#FFCC00">
                                                            <td
class="ReportHead1">Credit Card #chr(35)#</td>
                                                            <td
class="ReportHead1">Phone #chr(35)# of Origination</td>
                                                            <td
class="ReportHead1">State of Origination</td>
                                                            <td
class="ReportHead1">Date of Call</td>
                                                            <td
class="ReportHead1">Time of Call</td>
                                                            <td
class="ReportHead1" nowrap>Length of Call</td>
                                                      </tr>
                                                      <cfoutput>
```

```
                                                                <cfset ani =
ListGetAt(FieldList,2)>
                                                                <cfset state_origin
= ListGetAt(FieldList,3)>
                                                                <cfset
start_datetime = CreateODBCDateTime(ListGetAt(FieldList,1))>
                                                                <cfset DayStart =
CreateODBCDate(ListGetAt(FieldList,1))>
                                                                <cfset call_duration
= ListGetAt(FieldList,4)>
                                                                <cfset RowColor =
Iif(RowColor is "White","RowColor2","RowColor1")>
                                                                <tr
bgcolor="#rowcolor#">
                                                                      <td
class="ReportDetail1" height="33">
                                                                            <cfif
cc_count gt "1">
                                                                                  <a
class="ReportDetail1"
href="javascript:GoURL('#credit_card_number#','#LinkInfo#','#Left(ListGetAt(Fiel
dList,1),10)#')">#credit_card_number#</a>
                                                                            <cfelse>

      #credit_card_number#
                                                                            </cfif>
                                                                      </td>
                                                                      <td
class="ReportDetail1" height="33">#ani# </font></td>
                                                                      <td
class="ReportDetail1" height="33">#state_origin#</font></td>
                                                                      <td
class="ReportDetail1" height="33">#DateFormat("#start_datetime#",
"mm/dd/yy")#</font></td>
                                                                      <td
class="ReportDetail1" height="33">#TimeFormat("#start_datetime#",
"HH:mm")#</font></td>
                                                                      <td
class="ReportDetail1" height="33">
                                                                            <cfif
call_duration>

      #decimalformat(evaluate("#call_duration# / 60"))# minutes
                                                                            <cfelse>

      N/A
                                                                            </cfif>
                                                                      </td>
                                                                </tr>
                                                          </cfoutput>
                                                    </cfoutput>
                                              </table>
                                        <cfelse>
                                              <form name="Report"
action="CustomReport.cfm" method="post">
                                              <table width="70%" border="0"
cellpadding="4" align="left" bgcolor="White" cellspacing="0" >
```

```
                                                    <tr>
      <td><cfoutput>#NameLabel#</cfoutput></td>
                                                          <td colspan="3">
                                                                <select
name="KeyTx">
                                                                      <cfif
GetNameList.RecordCount gt 0>
                                                                            <option
value="all">All</option>
      <cfoutput query="GetNameList">
      <option value="#KeyTx#">#NameTx#</option>
      </cfoutput>
                                                                      <cfelse>
      <option value="0">None</option>
                                                                      </cfif>
                                                                </select>
                                                          </td>
                                                    </tr>
                                                    <tr>
                                                          <td>Start Date:</td>
                                                          <td>Day:</td>
                                                          <td>Month:</td>
                                                          <td>Year:</td>
                                                    </tr>
                                                    <tr>
                                                          <td> </td>
                                                          <td>
                                                                <cfoutput>
                                                                <select
name="StartDayNb">
                                                                      <cfloop
from="1" to="#DaysInMonth(now())#" index="DayNb">
                                                                            <cfif
DayNb is Day(Now())>
      <option value="#DayNb#" selected>#DayNb#</option>
                                                                            <cfelse>
      <option value="#DayNb#">#DayNb#</option>
                                                                            </cfif>
                                                                      </cfloop>
                                                                </select>
                                                                </cfoutput>
                                                          </td>
                                                          <td>
                                                                <cfoutput>
                                                                <select
name="StartMonthNb">
                                                                      <cfloop
from="1" to="12" index="MonthNb">
                                                                            <cfif
MonthNb is Month(Now())>
```

```
      <option value="#MonthNb#" selected>#MonthAsString(MonthNb)#</option>
                                                                  <cfelse>

      <option value="#MonthNb#">#MonthAsString(MonthNb)#</option>
                                                                  </cfif>
                                                            </cfloop>
                                                      </select>
                                                      </cfoutput>
                                                </td>
                                                <td>
                                                      <cfoutput>
                                                      <select
name="StartYearNb">
                                                            <cfloop
from="2000" to="#Year(Now())#" index="YearNb">
                                                                  <cfif
YearNb is Year(Now())>

      <option value="#YearNb#" selected>#YearNb#</option>
                                                                  <cfelse>

      <option value="#YearNb#">#YearNb#</option>
                                                                  </cfif>
                                                            </cfloop>
                                                      </select>
                                                      </cfoutput>
                                                </td>
                                          </tr>
                                          <tr>
                                                <td>End Date:</td>
                                                <td>Day:</td>
                                                <td>Month:</td>
                                                <td>Year:</td>
                                          </tr>
                                          <tr>
                                                <td> </td>
                                                <td>
                                                      <cfoutput>
                                                      <select
name="EndDayNb">
                                                            <cfloop
from="1" to="#DaysInMonth(now())#" index="DayNb">
                                                                  <cfif
DayNb is Day(Now())>

      <option value="#DayNb#" selected>#DayNb#</option>
                                                                  <cfelse>

      <option value="#DayNb#">#DayNb#</option>
                                                                  </cfif>
                                                            </cfloop>
                                                      </select>
                                                      </cfoutput>
                                                </td>
                                                <td>
                                                      <cfoutput>
```

```
                                                        <select
name="EndMonthNb">
                                                              <cfloop
from="1" to="12" index="MonthNb">
                                                                    <cfif
MonthNb is Month(Now())>
      <option value="#MonthNb#" selected>#MonthAsString(MonthNb)#</option>
                                                                    <cfelse>
      <option value="#MonthNb#">#MonthAsString(MonthNb)#</option>
                                                                    </cfif>
                                                              </cfloop>
                                                        </select>
                                                        </cfoutput>
                                                  </td>
                                                  <td>
                                                        <cfoutput>
                                                        <select
name="EndYearNb">
                                                              <cfloop
from="2000" to="#Year(Now())#" index="YearNb">
                                                                    <cfif
YearNb is Year(Now())>
      <option value="#YearNb#" selected>#YearNb#</option>
                                                                    <cfelse>
      <option value="#YearNb#">#YearNb#</option>
                                                                    </cfif>
                                                              </cfloop>
                                                        </select>
                                                        </cfoutput>
                                                  </td>
                                            </tr>
                                            <tr>
                                                  <td>State of Origin:</td>
                                                  <td colspan="3">
                                                        <select
name="StateCd">
                                                              <option
value="All">All</option>
                                                              <cfoutput
query="GetStateList">
                                                                    <option
value="#StateCd#">#StateNameTx#</option>
                                                              </cfoutput>
                                                        </select>
                                                  </td>
                                            </tr>
                                            <tr>
                                                  <td>Area Code of
Origin:</td>
                                                  <td colspan="3">
                                                        <select
name="AreaCd">
```

```
                                                                  <option
value="All">All</option>
                                                                  <cfoutput
query="GetAreaCdList">
                                                                        <option
value="#AreaCd#">#AreaCd#</option>
                                                                  </cfoutput>
                                                            </select>
                                                      </td>
                                                </tr>
                                                <tr>
                                                      <td>Credit Card
Number:</td>
                                                      <td colspan="3"><input
type="text" name="CreditCardNumberTx" size="20"></td>
                                                </tr>
                                                <tr>
                                                      <td> </td>
                                                      <td colspan="3">
                                                            <cfif
GetNameList.RecordCount gt 0>
                                                                  <input
type="Submit" name="ReportSubmit" value="  Run Report  "></td>
                                                            <cfelse>
                                                                  <input
type="Submit" name="ReportSubmit" value="  Run Report  " disabled></td>
                                                            </cfif>
                                                </tr>
                                          </table>
                                          </form>
                                    </cfif>
                              </td>
                        </tr>
                  </table>
<!-- End Body Area -->
            </td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="../footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">

</head>

<cfset todayStart = CreateDateTime(#year(now())#, #month(now())#, #day(now())#,
0, 0, 0)>
<cfset pastWeek = DateAdd("d", "-6", "#now()#")>

<cfswitch expression="#ListGetAt(param,1)#">
      <cfcase value="Weekly">
            <cfset TitleLine2 = "Daily Summary for past 7 days">
            <cfset wheredate="and start_datetime >= dateadd(dd,-
6,convert(datetime,convert(varchar(10),getdate(),101),101))">
      </cfcase>
      <cfcase value="Monthly">
            <cfset TitleLine2 = "Daily Summary for past 30 days">
            <cfset wheredate="and start_datetime >= dateadd(dd,-
29,convert(datetime,convert(varchar(10),getdate(),101),101))">
      </cfcase>
      <cfcase value="Yearly">
            <cfset TitleLine2 = "Daily Summary for month of
#monthasstring(listlast(param))#">
            <cfset monthStart =  CreateDateTime(#year(now())#,
#listgetat(param,3)#, 1, 0, 0, 0)>
            <cfset monthEnd = dateadd("s",-1,dateadd("m", "1", "#monthStart#"))>
            <cfset wheredate="and start_datetime between #monthStart# and
#monthEnd#">
            <cfset param=listdeleteat(param,3)>
      </cfcase>
</cfswitch>

<cfif session.UserType is "CCA">
      <cfset AvgCallLenRollover = "How long your referral talked with your staff
on the initial referral call">
      <cfset TotalCallsRollover = "Total calls you have received">
      <cfset TotalPrimaryRollover = "Total calls received as a Primary Contact">
      <cfset TotalSecondaryRollover = "Total calls received as a Secondary
Contact">
      <cfset TotalIncompRollover = "Total calls that received busy signals or
were not answered">
      <cfset TotalBusyRollover = "Total calls that received busy signals">
      <cfset TotalNARollover = "Total calls that were not answered">
      <cfquery name="TitleInfo" datasource="#datasource#">
            select BankNameTx + ', ' + BankCityTx TitleLine1Tx
```

```
            from   Bank
            where  DNIS = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="SmmryList" datasource="#datasource#">
            select
      convert(datetime,convert(varchar(10),start_datetime,101),101)
start_datetime,
                        count(*) Referrals,
                        sum(case when call_completed_flag = 1 and
outbound_number0 = '#session.CCAIVRPhoneTx#' and exception_code0 = 0 then 1 else
0 end) PrimaryCalls,
                        sum(
                              case when call_completed_flag = 1 and
outbound_number1 = '#session.CCAIVRPhoneTx#' and exception_code0 <> 0 and
exception_code1 = 0 then 1 else 0 end +
                              case when call_completed_flag = 1 and
outbound_number2 = '#session.CCAIVRPhoneTx#' and exception_code0 <> 0 and
exception_code1 <> 0 then 1 else 0 end
                              ) SecondaryCalls,
                        sum(
                              case when exception_code0 = 29 and
outbound_number0 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code1 = 29 and
outbound_number1 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code2 = 29 and
outbound_number2 = '#session.CCAIVRPhoneTx#' then 1 else 0 end
                              ) BusyCalls,
                        sum(
                              case when exception_code0 = 30 and
outbound_number0 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code1 = 30 and
outbound_number1 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code2 = 30 and
outbound_number2 = '#session.CCAIVRPhoneTx#' then 1 else 0 end
                              ) NACalls,
                        sum(case when call_completed_flag = 1 and
final_called_number = '#session.CCAIVRPhoneTx#' then call_duration else 0 end)
total_call_duration
            from  IVR_Table
            where       DNIS = '#listgetat(param,2)#'
            and   (
                        (call_completed_flag = 1 and final_called_number =
'#session.CCAIVRPhoneTx#') or
                        (exception_code0 in (29,30) and outbound_number0 =
'#session.CCAIVRPhoneTx#') or
                        (exception_code1 in (29,30) and outbound_number1 =
'#session.CCAIVRPhoneTx#') or
                        (exception_code2 in (29,30) and outbound_number2 =
'#session.CCAIVRPhoneTx#'))
            #preservesinglequotes(wheredate)#
            and         ani_info_phone_number not in (select testanitx from
testani)
            group by
convert(datetime,convert(varchar(10),start_datetime,101),101)
            order by start_datetime desc
      </cfquery>
<cfelse>
```

```
      <cfset AvgCallLenRollover = "How long your customer talked with the
receiver on the referral call">
      <cfset TotalCallsRollover = "Total calls referred">
      <cfset TotalPrimaryRollover = "Total calls referred as a Primary Contact">
      <cfset TotalSecondaryRollover = "Total calls referred as a Secondary
Contact">
      <cfset TotalIncompRollover = "Total calls that received busy signals or
were not answered">
      <cfset TotalBusyRollover = "Total calls that received busy signals">
      <cfset TotalNARollover = "Total calls that were not answered">
      <cfquery name="TitleInfo" datasource="#datasource#">
            select CCANameTx + ', ' + CCACityTx TitleLine1Tx
            from   CCA
            where  CCAIVRPhoneTx = '#listgetat(param,2)#'
      </cfquery>
      <cfquery name="SmmryList" datasource="#datasource#">
            select
      convert(datetime,convert(varchar(10),start_datetime,101),101)
start_datetime,
                        count(*) Referrals,
                        sum(case when call_completed_flag = 1 and
final_called_number = outbound_number0 and '#listgetat(param,2)#' =
final_called_number and exception_code0 = 0 then 1 else 0 end) PrimaryCalls,
                        sum(
                              case when call_completed_flag = 1 and
final_called_number = outbound_number1 and '#listgetat(param,2)#' =
final_called_number and exception_code0 <> 0 then 1 else 0 end +
                              case when call_completed_flag = 1 and
final_called_number = outbound_number2 and '#listgetat(param,2)#' =
final_called_number and exception_code0 <> 0 and exception_code1 <> 0 then 1
else 0 end
                        ) SecondaryCalls,
                        sum(
                              case when exception_code0 = 29 and
'#listgetat(param,2)#' = outbound_number0 then 1 else 0 end +
                              case when exception_code1 = 29 and
'#listgetat(param,2)#' = outbound_number1 then 1 else 0 end +
                              case when exception_code2 = 29 and
'#listgetat(param,2)#' = outbound_number2 then 1 else 0 end
                        ) BusyCalls,
                        sum(
                              case when exception_code0 = 30 and
'#listgetat(param,2)#' = outbound_number0 then 1 else 0 end +
                              case when exception_code1 = 30 and
'#listgetat(param,2)#' = outbound_number1 then 1 else 0 end +
                              case when exception_code2 = 30 and
'#listgetat(param,2)#' = outbound_number2 then 1 else 0 end
                        ) NACalls,
                        sum(CASE call_completed_flag WHEN 1 THEN CASE WHEN
final_called_number = '#listgetat(param,2)#' THEN call_duration else 0 end ELSE
0     END) total_call_duration
            from  IVR_Table
            where DNIS = '#session.BankIVRPhoneTx#'
            and   (
                        (call_completed_flag = 1 and final_called_number =
'#listgetat(param,2)#') or
```

```
                        (exception_code0 in (29,30) and outbound_number0 =
'#listgetat(param,2)#') or
                        (exception_code1 in (29,30) and outbound_number1 =
'#listgetat(param,2)#') or
                        (exception_code2 in (29,30) and  outbound_number2 =
'#listgetat(param,2)#'))
            #preservesinglequotes(wheredate)#
            and         ani_info_phone_number not in (select testanitx from
testani)
            group by
convert(datetime,convert(varchar(10),start_datetime,101),101)
            order by start_datetime desc
      </cfquery>
</cfif>
<cfset rowcolor="white">
<cfset rowcolor1="white">
<cfset rowcolor2="#chr(35)#FFFFCC">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
      <td width="596" align="left" valign="top">

<!-- Begin Body Area -->

<table width="100%" border="0" cellpadding="0" align="center" bgcolor="white"
cellspacing="0">
      <tr><td><cfoutput><img src="../images/#MemberBanner#" width="497"
height="92"></cfoutput></td></tr>
      <tr>
            <td>
                  <table width="100%" border="0" cellpadding="4" align="center"
cellspacing="0">
                        <tr bgcolor="#FFCC00">
                              <td class="ReportHead2" colspan="8"
align="center">
                                    <cfoutput
query="TitleInfo">#TitleLine1Tx#<br>#TitleLine2#<br></cfoutput>
                              </td>
                        </tr>
                        <tr bgcolor="#FFCC00">
                              <td class="ReportHead1">Date</td>
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalCallsRollover#">Total<br>Calls</a></cfoutput></td>
```

```
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalPrimaryRollover#">Prim</cfoutput></a> </td>
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalSecondaryRollover#">Sec</cfoutput></a></td>
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalIncompRollover#">Total<br>Not<br>Comp.</a></cfoutput></td>
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalBusyRollover#">Busy</cfoutput></a></td>
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalNARollover#">NA</cfoutput></a></td>
                              <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#AvgCallLenRollover#">Avg. Call Length</cfoutput></a></td>
                        </tr>
                        <cfoutput query="SmmryList">
                              <cfset RowColor = Iif(RowColor is
"White","RowColor2","RowColor1")>
                              <cfset IncompleteCalls = BusyCalls + NACalls>
                              <cfset Completed = PrimaryCalls + SecondaryCalls>
                              <tr bgcolor="#rowcolor#">
                                    <td class="ReportDetail1" height="33"><a
class="ReportDetail1"
href="CreditCardSmmry.cfm?param=#urlencodedformat(param)#,#urlencodedformat(star
t_datetime)#">#DateFormat("#start_datetime#", "mmm dd, yyyy")#</a></td>
                                    <td class="ReportDetail1"
valign="top">#referrals#</td>
                              <td class="ReportDetail1" height="33"
valign="top">#PrimaryCalls#<br><cfif referrals is not
0>(#Round(Evaluate("#PrimaryCalls# / #referrals# * 100"))#%)</cfif></td>
                              <td class="ReportDetail1" height="33"
valign="top">#SecondaryCalls#<br><cfif referrals is not
0>(#Round(Evaluate("#SecondaryCalls# / #referrals# * 100"))#%)</cfif></td>
                                    <td class="ReportDetail1" height="33"
valign="top">#IncompleteCalls#<br><cfif referrals is not
0>(#Round(Evaluate("#IncompleteCalls# / #referrals# * 100"))#%)</cfif></td>
                              <td class="ReportDetail1" height="33"
valign="top">#BusyCalls#<br><cfif IncompleteCalls is not
0>(#Round(Evaluate("#BusyCalls# / #IncompleteCalls# * 100"))#%)</cfif></td>
                                    <td class="ReportDetail1" height="33"
valign="top">#NACalls#<br><cfif IncompleteCalls is not
0>(#Round(Evaluate("#NACalls# / #IncompleteCalls# * 100"))#%)</cfif></td>
                                    <td class="ReportDetail1" height="33"
valign="top">
                                          <cfif completed>

      #decimalformat(evaluate("#total_call_duration# / #completed# / 60"))#
minutes
                                          <cfelse>
                                                0
                                          </cfif>
                                    </td>
                        </tr>
```

```
                    </cfoutput>
                    </table>
                </td>
            </tr>
    </table>


    <!-- End Body Area -->

            </td>
        </tr>
        <tr valign="top"><!-- main table row 3 -->
            <td colspan="2"><cfinclude template="../footer.cfm"></td>
        </tr>
    </table>
    </body>
    </html>
```

Case 3:07-cv-02640-JSW Document 1-3 Filed 05/04/2007

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="memberlogic.cfm">
<cfinclude template="../nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">

</head>

<cfset todayStart = CreateODBCDate(now())>
<cfif session.UserType is "CCA">
      <cfset TitleLine1 = "Referrer Summary for today">
      <cfset NameLabel1 = "Referrer">
      <cfset ColumnHead1 = "Department">
      <cfset NameRollover = "Organizations you have chosen to receive your
referrals from">
      <cfset LocRollover = "Where the referrer is located">
      <cfset TypeRollover = "If applicable, department making the referal">
      <cfset AvgCallLenRollover = "How long your referral talked with your staff
on the initial referral call">
      <cfset TotalCallsRollover = "Total calls you have received">
      <cfset TotalPrimaryRollover = "Total calls received as a Primary Contact">
      <cfset TotalSecondaryRollover = "Total calls received as a Secondary
Contact">
      <cfset TotalIncompRollover = "Total calls that received busy signals or
were not answered">
      <cfset TotalBusyRollover = "Total calls that received busy signals">
      <cfset TotalNARollover = "Total calls that were not answered">
      <cfset CompareRollover = "View other receivers used by this referrer">
      <cfset DrillRollover = "Get more detail on this">
      <cfquery name="SmmryList" datasource="#datasource#">
            select      BankNameTx NameTx,
                        BankCityTx CityTx,
                        BankDeptTx  TypeTx,
                        Bank.DNIS KeyTx,
                        BankWebSiteURLTx URLTx,
                        count(*) Referrals,
                        sum(case when call_completed_flag = 1 and
outbound_number0 = '#session.CCAIVRPhoneTx#' and exception_code0 = 0 then 1 else
0 end) PrimaryCalls,
                        sum(
                              case when call_completed_flag = 1 and
outbound_number1 = '#session.CCAIVRPhoneTx#' and exception_code0 <> 0 and
exception_code1 = 0 then 1 else 0 end +
                              case when call_completed_flag = 1 and
outbound_number2 = '#session.CCAIVRPhoneTx#' and exception_code0 <> 0 and
exception_code1 <> 0 then 1 else 0 end
                              ) SecondaryCalls,
                        sum(
```

```
                              case when exception_code0 = 29 and
outbound_number0 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code1 = 29 and
outbound_number1 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code2 = 29 and
outbound_number2 = '#session.CCAIVRPhoneTx#' then 1 else 0 end
                              ) BusyCalls,
                        sum(
                              case when exception_code0 = 30 and
outbound_number0 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code1 = 30 and
outbound_number1 = '#session.CCAIVRPhoneTx#' then 1 else 0 end +
                              case when exception_code2 = 30 and
outbound_number2 = '#session.CCAIVRPhoneTx#' then 1 else 0 end
                              ) NACalls,
                        sum(case when call_completed_flag = 1 and
final_called_number = '#session.CCAIVRPhoneTx#' then call_duration else 0 end)
total_call_duration
                  from  IVR_Table, Bank
                  where       Bank.DNIS = IVR_Table.DNIS
                  and   (
                              (call_completed_flag = 1 and final_called_number =
'#session.CCAIVRPhoneTx#') or
                              (exception_code0 in (29,30) and outbound_number0 =
'#session.CCAIVRPhoneTx#') or
                              (exception_code1 in (29,30) and outbound_number1 =
'#session.CCAIVRPhoneTx#') or
                              (exception_code2 in (29,30) and outbound_number2 =
'#session.CCAIVRPhoneTx#'))
                  and   start_datetime >= #todayStart#
                  and         ani_info_phone_number not in (select testanitx
from testani)
                  group by Bank.DNIS,
BankNameTx,BankCityTx,BankWebSiteURLTx,BankDeptTx
      </cfquery>
<cfelse>
      <cfset NameLabel1 = "Receiver">
      <cfset TitleLine1 = "Receiver Summary for today">
      <cfset ColumnHead1 = "Type">
      <cfset NameRollover = "Organizations you have chosen to receive your
referrals">
      <cfset LocRollover = "Where the main office is located">
      <cfset TypeRollover = "Phone, walk-in, or both">
      <cfset AvgCallLenRollover = "How long your customer talked with the
receiver on the referral call">
      <cfset TotalCallsRollover = "Total calls referred">
      <cfset TotalPrimaryRollover = "Total calls referred as a Primary Contact">
      <cfset TotalSecondaryRollover = "Total calls referred as a Secondary
Contact">
      <cfset TotalIncompRollover = "Total calls that received busy signals or
were not answered">
      <cfset TotalBusyRollover = "Total calls that received busy signals">
      <cfset TotalNARollover = "Total calls that were not answered">
      <cfset CompareRollover = "View other referrers using by this receiver">
      <cfset DrillRollover = "Get more detail on this">
      <cfquery name="SmmryList" datasource="#datasource#">
            select      CCANameTx NameTx,
```

```
                        CCACityTx CityTx,
                        CCATypeTx TypeTx,
                        CCAAffltnTx,
                        CCAIVRPhoneTx KeyTx,
                        CCAWebSiteURLTx URLTx,
                        count(*) Referrals,
                        sum(case when call_completed_flag = 1 and
final_called_number = outbound_number0 and CCAIVRPhoneTx = final_called_number
and exception_code0 = 0 then 1 else 0 end) PrimaryCalls,
                        sum(
                              case when call_completed_flag = 1 and
final_called_number = outbound_number1 and CCAIVRPhoneTx = final_called_number
and exception_code0 <> 0 then 1 else 0 end +
                              case when call_completed_flag = 1 and
final_called_number = outbound_number2 and CCAIVRPhoneTx = final_called_number
and exception_code0 <> 0 and exception_code1 <> 0 then 1 else 0 end
                        ) SecondaryCalls,
                        sum(
                              case when exception_code0 = 29 and CCAIVRPhoneTx =
outbound_number0 then 1 else 0 end +
                              case when exception_code1 = 29 and CCAIVRPhoneTx =
outbound_number1 then 1 else 0 end +
                              case when exception_code2 = 29 and CCAIVRPhoneTx =
outbound_number2 then 1 else 0 end
                        ) BusyCalls,
                        sum(
                              case when exception_code0 = 30 and CCAIVRPhoneTx =
outbound_number0 then 1 else 0 end +
                              case when exception_code1 = 30 and CCAIVRPhoneTx =
outbound_number1 then 1 else 0 end +
                              case when exception_code2 = 30 and CCAIVRPhoneTx =
outbound_number2 then 1 else 0 end
                        ) NACalls,
                        sum(CASE call_completed_flag WHEN 1 THEN CASE WHEN
final_called_number = CCAIVRPhoneTx THEN call_duration else 0 end ELSE 0
      END) total_call_duration
            from  IVR_Table,CCA
            where DNIS = '#session.BankIVRPhoneTx#'
            and   (
                        (call_completed_flag = 1 and final_called_number =
CCAIVRPhoneTx) or
                        (exception_code0 in (29,30) and outbound_number0 =
CCAIVRPhoneTx) or
                        (exception_code1 in (29,30) and outbound_number1 =
CCAIVRPhoneTx) or
                        (exception_code2 in (29,30) and  outbound_number2 =
CCAIVRPhoneTx))
            and         start_datetime >= #todayStart#
            and         ani_info_phone_number not in (select testanitx from
testani)
            group by CCAIVRPhoneTx, CCANameTx,
CCACityTx,CCAWebSiteURLTx,CCATypeTx,CCAAffltnTx
            order by CCANameTx, CCACityTx
      </cfquery>
</cfif>
<cfset rowcolor="white">
<cfset rowcolor1="white">
```

```
<cfset rowcolor2="#chr(35)#FFFFCC">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
      <tr valign="top"><!-- main table row 1 -->
            <td colspan="2"><cfinclude template="../header.cfm"></td>
      </tr>
      <tr valign="top"><!-- main table row 2 -->
            <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table width="100%" border="0" cellpadding="0" align="left"
bgcolor="white" cellspacing="0">
                        <tr><td><cfoutput><img src="../images/daily_reports.jpg"
width="497" height="92"></cfoutput></td></tr>
                        <tr>
                              <td>
                                    <table width="100%" border="0"
cellpadding="4" align="center" bgcolor="White" cellspacing="0">
                                          <tr bgcolor="#FFCC00">
                                                <td class="ReportHead2"
colspan="11"
align="center"><CFOUTPUT>#TitleLine1#<br>#DateFormat(TodayStart,"mmmm d,
yyyy")#</CFOUTPUT></td>
                                          </tr>
                                          <tr bgcolor="#FFCC00">
                                                <td> </td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#NameRollover#">#NameLabel1#</a></cfoutput></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#LocRollover#">Location</a></cfoutput></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TypeRollover#">#ColumnHead1#</a></cfoutput></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalCallsRollover#">Total<br>Calls</a></cfoutput></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalPrimaryRollover#">Prim</cfoutput></a> </td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalSecondaryRollover#">Sec</cfoutput></a></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalIncompRollover#">Total<br>Not<br>Comp.</a></cfoutput></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalBusyRollover#">Busy</cfoutput></a></td>
```

```
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#TotalNARollover#">NA</cfoutput></a></td>
                                                <td class="ReportHead1"
valign="bottom"><cfoutput><a class="ReportRollOver"
title="#AvgCallLenRollover#">Avg. Call Length</cfoutput></a></td>
                                          </tr>
                                          <cfoutput query="SmmryList">
                                                <cfset RowColor = Iif(RowColor
is "White","RowColor2","RowColor1")>
                                                <cfset IncompleteCalls =
BusyCalls + NACalls>
                                                <cfset Completed = PrimaryCalls
+ SecondaryCalls>
                                                <tr bgcolor="#rowcolor#">
                                                      <td
bgcolor="#chr(35)#000099" height="33">
                                                            <a
href="CompSmmry.cfm?param=Daily,#urlencodedformat(KeyTx)#"><img
src="../images/compare.gif" width="71" height="15" border="0"
alt="#CompareRollover#"></a>
                                                            <a
href="CreditCardSmmry.cfm?param=Daily,#urlencodedformat(KeyTx)#,#urlencodedforma
t(todaystart)#"><img src="../images/drilldown.gif" width="71" height="15"
border="0" alt="#DrillRollover#"></a>
                                                      </td>
                                                      <td class="ReportDetail1"
height="33" valign="top">
                                                            <cfif URLTx is "">
                                                                  #NameTx#
                                                            <cfelse>
                                                                  <a
class="ReportDetail1" href="http://#URLTx#">#NameTx#</a>
                                                            </cfif>
                                                      </td>
                                                <td class="ReportDetail1"
height="33" valign="top">#CityTx#</td>
                                                      <td class="ReportDetail1"
height="33" valign="top">#TypeTx#</td>
                                                      <td class="ReportDetail1"
valign="top">#referrals#</td>
                                                <td class="ReportDetail1"
height="33" valign="top">#PrimaryCalls#<br><cfif referrals is not
0>(#Round(Evaluate("#PrimaryCalls# / #referrals# * 100"))#%)</cfif></td>
                                                <td class="ReportDetail1"
height="33" valign="top">#SecondaryCalls#<br><cfif referrals is not
0>(#Round(Evaluate("#SecondaryCalls# / #referrals# * 100"))#%)</cfif></td>
                                                      <td class="ReportDetail1"
height="33" valign="top">#IncompleteCalls#<br><cfif referrals is not
0>(#Round(Evaluate("#IncompleteCalls# / #referrals# * 100"))#%)</cfif></td>
                                                <td class="ReportDetail1"
height="33" valign="top">#BusyCalls#<br><cfif IncompleteCalls is not
0>(#Round(Evaluate("#BusyCalls# / #IncompleteCalls# * 100"))#%)</cfif></td>
                                                      <td class="ReportDetail1"
height="33" valign="top">#NACalls#<br><cfif IncompleteCalls is not
0>(#Round(Evaluate("#NACalls# / #IncompleteCalls# * 100"))#%)</cfif></td>
```

```
                                                        <td class="ReportDetail1"
height="33" valign="top">
                                                              <cfif completed>

      #decimalformat(evaluate("#total_call_duration# / #completed# / 60"))#
minutes
                                                              <cfelse>
                                                                    0
                                                              </cfif>
                                                        </td>
                                                  </tr>
                                            </cfoutput>
                                            </table>
                                       </td>
                                  </tr>
                             </table>
                        </td>
                  </tr>
                  <tr valign="top"><!-- main table row 3 -->
                        <td colspan="2"><cfinclude template="../footer.cfm"></td>
                  </tr>
</table>

</body>
</html>
```

```
<cf_security_tag data_source="#datasource#" Role_Access_Needed="admin"
Login_Screen="AdminLogin.cfm">
<cfparam name="whereclause" default="">
<CFQUERY NAME="GetIVR" DATASOURCE="#datasource#">
SELECT start_datetime,
       ani,
                   call_record_index,
                   ani_info_areacode,
                   state_origin,
                   call_completed_flag,
                   credit_card_number,
                   DNIS,
                   call_duration,
                   exception_code0,
                   exception_code1,
                   exception_code2,
                   outbound_number0,
                   outbound_number1,
                   outbound_number2,
                   first_time_caller_flag,
                   final_called_number
FROM  IVR_Table
#preservesinglequotes(whereclause)#
ORDER by start_datetime desc
</CFQUERY>
<cfset ColumnListTx =
"start_datetime,DNIS,ani,ani_info_areacode,state_origin,call_completed_flag,fina
l_called_number,first_time_caller_flag," &

      "credit_card_number,call_duration,exception_code0,exception_code1,exceptio
n_code2," &

      "outbound_number0,outbound_number1,outbound_number2,call_record_index">

<HTML>
<HEAD>
<TITLE></TITLE>
</HEAD>

<BODY>
<table border="0" cellpadding="10" cellspacing="0" bgcolor="#FFFFCC"
width="760">
      <tr>
            <td width="800">
                  This is a form allows you to browse the "live" IVR table<br />
                  You can sort on any column by highlighting the column and
pressing one of the "sort" buttons.<br>
            </td>
      </tr>
      <tr>
            <td>Current date/time: <cfoutput>#dateformat(now(),"yyyy-mm-dd")#
#timeformat(now(),"HH:mm:ss")#</cfoutput></td>
      </tr>
      <CFFORM ACTION="IVRBrowse.cfm" METHOD="POST" ENABLECAB="Yes">
      <tr>
            <td>
```

```
                  <cfgrid NAME="IVRGrid" WIDTH="1000" height="600"
QUERY="GetIVR" INSERT="Yes" DELETE="Yes" SORT="Yes" FONT="Arial"
SELECTMODE="row" INSERTBUTTON="Insert New IVR Record" DELETEBUTTON="Delete
Highlighted IVR record" SORTASCENDINGBUTTON="Sort ASC"
SORTDESCENDINGBUTTON="Sort DESC">
                        <cfloop list="#ColumnListTx#" index="ColumnNameTx">
                              <cfgridcolumn NAME="#ColumnNameTx#"
HEADER="#ColumnNameTx#" BOLD="Yes" SELECT="Yes" DISPLAY="Yes">
                        </cfloop>
                  </cfgrid>
            </td>
      </tr>
      <tr>
            <td>
                  <INPUT TYPE="Submit" NAME="submit" VALUE="Requery using the
where clause entered below"><br><br>
                  <textarea name="WhereClause" rows="5"
cols="122"><cfoutput>#WhereClause#</cfoutput></textarea>
                  </td>
      </tr>
      </CFFORM>
      <tr><td> </td></tr>
      <tr><td> </td></tr>
</table>
</BODY>
</HTML>
```

```
<CFIF IsDefined("form.submitit")>
      <CFGRIDUPDATE GRID="IVRGrid" DATASOURCE="PeregrinTest"
TABLENAME="IVR_Table"  KEYONLY="Yes">
</CFIF>
<cfparam name="whereclause" default="">
<CFQUERY NAME="GetIVR" DATASOURCE="PeregrinTest">
SELECT start_datetime,
       ani,
                  call_record_index,
                  ani_info_areacode,
                  ani_info_phone_number,
                  state_origin,
                  call_completed_flag,
                  credit_card_number,
                  DNIS,
                  call_duration,
                  exception_code0,
                  exception_code1,
                  exception_code2,
                  outbound_number0,
                  outbound_number1,
                  outbound_number2,
                  first_time_caller_flag,
                  final_called_number
FROM  IVR_Table
#preservesinglequotes(whereclause)#
ORDER by start_datetime
</CFQUERY>
<cfset ColumnListTx =
"start_datetime,DNIS,ani,ani_info_areacode,ani_info_phone_number,state_origin,ca
ll_completed_flag,final_called_number," &

      "credit_card_number,call_duration,exception_code0,exception_code1,exceptio
n_code2," &

      "outbound_number0,outbound_number1,outbound_number2,first_time_caller_flag
,call_record_index">

<HTML>
<HEAD>
<TITLE></TITLE>
</HEAD>

<BODY>
<table border="0" cellpadding="10" cellspacing="0" bgcolor="#FFFFCC"
width="760">
      <tr>
            <td width="800">
                  This is a little utility form that was created for the
specific purpose of entering data into the IVR table.<br>
                  This table resides in the PeregrinTest database (not the live
PeregrinProd) database.<br>
                  You can sort on any column by highlighting the column and
pressing one of the "sort" buttons.<br>
            </td>
      </tr>
      <tr>
```

```
            <td>Current date/time: <cfoutput>#dateformat(now(),"yyyy-mm-dd")#
#timeformat(now(),"HH:mm:ss")#</cfoutput></td>
      </tr>
      <CFFORM ACTION="IVREntry.cfm" METHOD="POST" ENABLECAB="Yes">
      <tr>
            <td>
                  <cfgrid NAME="IVRGrid" WIDTH="1000" height="600"
QUERY="GetIVR" INSERT="Yes" DELETE="Yes" SORT="Yes" FONT="Arial"
SELECTMODE="EDIT" INSERTBUTTON="Insert New IVR Record" DELETEBUTTON="Delete
Highlighted IVR record" SORTASCENDINGBUTTON="Sort ASC"
SORTDESCENDINGBUTTON="Sort DESC">
                        <cfloop list="#ColumnListTx#" index="ColumnNameTx">
                              <cfgridcolumn NAME="#ColumnNameTx#"
HEADER="#ColumnNameTx#" BOLD="Yes" SELECT="Yes" DISPLAY="Yes">
                        </cfloop>
                  </cfgrid>
                  <br>
                  <INPUT TYPE="Submit" NAME="submitit" VALUE="Apply Changes">
                  <INPUT TYPE="Submit" NAME="cancelit" VALUE="cancel">
            </td>
      </tr>
      <tr>
            <td>
                  <INPUT TYPE="Submit" NAME="submit" VALUE="Requery using the
where clause entered below"><br><br>
                  <textarea name="WhereClause" rows="5"
cols="122"><cfoutput>#WhereClause#</cfoutput></textarea>
                  </td>
      </tr>
      </CFFORM>
      <tr><td> </td></tr>
      <tr><td> </td></tr>
</table>
</BODY>
</HTML>
```

```
<html>
<head>
      <title>Welcome to Peregrin Services Corporation</title>
      <!--- Includes the javascripts needed to do mouseovers --->
      <cfinclude template="../nav_javascripts.cfm">
</head>

<cfset pagegroup = "members">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><td colspan="2"><cfinclude
template="../header.cfm"></td></tr>
  <tr valign="top">
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <table border="0" cellpadding="0" cellspacing="0"
bgcolor="white">
                        <tr><td colspan="2" align="left"><img
src="../images/banners/members_login_bnr.gif"  width="501"
height="95"></td></tr>
            <tr>
            <td width="21%" align="left"></td>
            <td width="79%" class="GreenI2" align="center">Please Enter Your
User Name and Password Below</td>
            </tr>
                        <tr>
            <td width="21%" align="left"></td>
                              <td width="79%" >
                        <table border="0" cellpadding="0" cellspacing="0"
width="387" bgcolor="#FFCC00" align="center">
                              <tr valign="top"><td><img name="topedge_login"
src="../images/login/topedge_login.gif" width="387" height="14" border="0"
alt="topedge"></td></tr>
                           <tr valign="top">
                             <td>
                                                      <cfoutput>
                              <form method="post"
action="#GetFileFromPath(GetBaseTemplatePath())#?#cgi.query_string#">
                                                      </cfoutput>
                              <p><img src="../images/login/user_name.gif"
width="97" height="23" align="absmiddle">
                              <input type="text" name="LoginUserName" size="25"
vspace="50">
                              <br>
                              <br>
                              <img src="../images/login/password.gif" width="97"
height="23" align="absmiddle">
                              <input type="password" name="LoginUserPsswd"
size="10">
                              </p>
```

```
                                <p>
                                <input type="image" border="0" name="SubmitLogin"
src="../images/login/submit.gif" width="127" height="33">
                                <input type="image" border="0" name="ResetLogin"
src="../images/login/reset.gif" width="132" height="33">
                                </p>
                                                                    <cfoutput>
                                                                    <cfif
IsDefined("form.param")>
                                                                          <input type="hidden"
name="param" value="#form.param#">
                                                                    </cfif>
                                                                    <cfif
IsDefined("form.CreditCardTx")>
                                                                          <input type="hidden"
name="CreditCardTx" value="#form.CreditCardTx#">
                                                                    </cfif>
                                                                    </cfoutput>
                                </form>
                                </td>
                              </tr>
                              <tr valign="top"><td><img name="bottomedge_login"
src="../images/login/bottomedge_login.gif" width="387" height="13" border="0"
alt="bottom edge"></td></tr>
                            </table>
                                </td>
                            </tr>
                            <tr>
                                <td colspan="2" >
                            <table width="100%" border="0">
                              <tr align="center">
                                <td width="21%" align="center"></td>
                                <td class="Green2" width="79%" align="center">
                                                                    Don't have a User Name and
Password? <br>
                                                                    You can enroll with
Peregrin as a receiver or referrer for free.<br>
                                <cfoutput><a class="BlueLink"
href="../#member_open_account_url#">Click here to enroll!</a></cfoutput>
                                </td>
                              </tr>
                              <tr align="center">
                                <td width="21%" align="center"></td>
                                <td class="Green2" width="79%" align="center">
                                                                    Forget your User Name or
Password?<br>
                                <cfoutput><a class="BlueLink"
href="mailto:service@peregrinservices.com">Click here for an email
reminder</a></cfoutput>
                                </td>
                              </tr>
                            </table>
                                </td>
                            </tr>
                    </table>
            </td>
  </tr>
```

```
  <tr valign="top"><td colspan="2"><cfinclude
template="../footer.cfm"></td></tr>
</table>
</body>
</html>
```

0054754.0000

```
<cfif IsDefined("url.login")>
      <cfset x = StructDelete(session, "login")>
</cfif>
<cf_security_tag data_source="#datasource#" Role_Access_Needed="bank,cca"
Login_Screen="login.cfm">
<html>
<head>
      <title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
      <cfinclude template="../nav_javascripts.cfm">
</head>

<cfinclude template="memberlogic.cfm">
<cfset pagegroup = "members">

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('../images/members_over.gif','../images/login.gif','../
images/links_news_over.gif','../images/connect.gif','../images/what_we_do_over.g
if','../images/about_peregrin_over.gif','../images/learn.gif','../images/find_ou
t.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="../header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="../navbar.cfm"></td>
      <td align="left" valign="top" width="596"><cfinclude
template="welcomesmmry.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="../footer.cfm"></td>
  </tr>
</table>

</body>
</html>
```

```
<!-- Start Page Footer -->
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top" valign="middle">
    <td width="683" bgcolor="#FFCD00" valign="middle">
           <cfif pagegroup is not
"home">   <a href="">Home</a></cfif>
         <a href="privacy.cfm">Privacy Policy</a>
         <a href="">Contact Us</a>
      </td>
    <td width="77"><img src="images/bottom_menu_bar_end.gif" width="77"
height="17" border="0"></td>
  </tr>
</table>
<!-- End Page Footer -->
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are groups are : home, members, links, what or about.
--->

<cfparam name="pagegroup" default="members">
<cfset pagegroup = "home">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td colspan="2"><cfinclude template="navbar.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<!-- Start Navbar Scripts -->
<script language="JavaScript">
<!--
function MM_preloadImages() { //v3.0
  var d=document; if(d.images){ if(!d.MM_p) d.MM_p=new Array();
    var i,j=d.MM_p.length,a=MM_preloadImages.arguments; for(i=0; i<a.length;
i++)
    if (a[i].indexOf("#")!=0){ d.MM_p[j]=new Image; d.MM_p[j++].src=a[i];}}
}

function MM_swapImgRestore() { //v3.0
  var i,x,a=document.MM_sr; for(i=0;a&&i<a.length&&(x=a[i])&&x.oSrc;i++)
x.src=x.oSrc;
}

function MM_findObj(n, d) { //v3.0
  var p,i,x;  if(!d) d=document; if((p=n.indexOf("?"))>0&&parent.frames.length)
{
    d=parent.frames[n.substring(p+1)].document; n=n.substring(0,p);}
  if(!(x=d[n])&&d.all) x=d.all[n]; for (i=0;!x&&i<d.forms.length;i++)
x=d.forms[i][n];
  for(i=0;!x&&d.layers&&i<d.layers.length;i++)
x=MM_findObj(n,d.layers[i].document); return x;
}

function MM_swapImage() { //v3.0
  var i,j=0,x,a=MM_swapImage.arguments; document.MM_sr=new Array;
for(i=0;i<(a.length-2);i+=3)
   if ((x=MM_findObj(a[i]))!=null){document.MM_sr[j++]=x; if(!x.oSrc)
x.oSrc=x.src; x.src=a[i+2];}
}
//-->
</script>
<!-- End Navbar Scripts -->
```

```
<cfset login_url = "login.cfm">
<cfset contact_url = "contact.cfm">
<cfset member_url = "member.cfm">
      <cfset member_daily_url = "DailySummryReport.cfm">
      <cfset member_weekly_url = "WeeklySummryReport.cfm">
      <cfset member_yearly_url = "MnthlySummryReport.cfm">
      <cfset member_yearly_url = "YearlySummryReport.cfm">
      <cfset member_custom_url = "CustomReport.cfm">
      <cfset member_summary_url = "SummryReport.cfm">
      <cfset member_reports_url = "Report.cfm">
<cfset links_url = "links.cfm">
      <cfset links_industry_url = "">
      <cfset links_fin_url = "">
<cfset what_url = "whatwedo.cfm">
      <cfset what_referrer_url = "referrer.cfm">
      <cfset what_receiver_url = "receiver.cfm">
      <cfset member_cases_studies_url = "casestudies.cfm">
      <cfset member_open_account_url = "openaccount.cfm">
<cfset about_url = "aboutus.cfm">
      <cfset about_overview_url = "overview.cfm">
      <cfset about_team_url = "team.cfm">


<!-- Start NavBar -->
<cfif pagegroup is "home">

<table border="0" cellpadding="0" cellspacing="0" bgcolor="#000033">
  <tr valign="top">
    <td bgcolor="#000033">
        <cfoutput>
        <a href="#member_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('members','','images/home/members_over.gif','blank',''
,'images/home/login.gif',1)">
        <img name="members" src="images/home/members_main.gif" width="164"
height="40" border="0" alt="members"></a><br>
      <a href="#links_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('links_news','','images/home/links_news_over.gif','bla
nk','','images/home/connect.gif',1)">
        <img name="links_news" src="images/home/links_news.gif" width="164"
height="35" border="0" alt="links and news"></a><br>
      <a href="#what_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('what_we_do','','images/home/what_we_do_over.gif','bla
nk','','images/home/find_out.gif',1)">
        <img name="what_we_do" src="images/home/what_we_do.gif" width="164"
height="29" border="0" alt="what we do"></a><br>
      <a href="#about_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('about_peregrin','','images/home/about_peregrin_over.g
if','blank','','images/home/learn.gif',1)">
        <img name="about_peregrin" src="images/home/about_peregrin_main.gif"
width="164" height="34" border="0" alt="about_peregrin"><br>
      </a></td>
        </cfoutput>
    <td bgcolor="#006633"><img src="images/home/blank.gif" width="222"
height="177" name="blank"></td>
    <td bgcolor="#FFFFFF"><img name="home_comp_r2_c3" src="images/shim.gif"
width="1" height="314" border="0"></td>
  </tr>
```

```
</table>

<cfelse>
<table border="0" cellpadding="0" cellspacing="0" height="100%" width="164"
bgcolor="#000033">
<tr><td valign="top" align="left" bgcolor="#000033">
<table  border="0" cellpadding="0" cellspacing="0" width="164"
bgcolor="#000033">
<cfif pagegroup is "members">
        <tr valign="top"><!-- Member Group -->
          <td><img name="NavMembers" src="images/navbar/NavMembers_y.gif"
width="164" height="23" border="0" alt="aboutus members"></td>
        </tr>
        <cfoutput>
        <tr valign="top"><!-- Member Group Sub menu -->
          <td>
            <table border="0" cellpadding="0" cellspacing="0" width="164">
              <tr valign="top">
                <td><a href="#login_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_login','','images/navbar/aboutus_login_f2.gif
',1)" >
                    <img name="aboutus_login"
src="images/navbar/aboutus_login.gif" width="164" height="17" border="0"
alt="login"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_overview_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_overview','','images/navbar/aboutus_overview_
f2.gif',1)" >
                    <img name="aboutus_overview"
src="images/navbar/aboutus_overview.gif" width="164" height="16" border="0"
alt="overview"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_team_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_team','','images/navbar/aboutus_team_f2.gif',
1)" >
                    <img name="aboutus_team"
src="images/navbar/aboutus_team.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#contact_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_contact','','images/navbar/aboutus_contact_f2
.gif',1)" >
                    <img name="aboutus_contact"
src="images/navbar/aboutus_contact.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
            </table>
          </td>
        </tr>
        </cfoutput>
<cfelse>
        <cfoutput>
        <tr valign="top"><!-- Member Group -->
```

```
          <td><a href="#member_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavMembers','','images/navbar/NavMembers_y.gif',1)" >
            <img name="NavMembers" src="images/navbar/NavMembers_w.gif"
width="164" height="23" border="0" alt="aboutus members"></a></td>
        </tr>
        </cfoutput>
</cfif>

<cfif pagegroup is "links">
        <tr valign="top"><!-- Links Group -->
          <td><img name="NavLinksandNews"
src="images/navbar/NavLinksandNews_y.gif" width="164" height="23" border="0"
alt="links"></td>
        </tr>
        <tr valign="top"><!-- Links Group Sub menu -->
          <td>
              <cfoutput>
            <table border="0" cellpadding="0" cellspacing="0" width="164">
              <tr valign="top">
                <td><a href="#login_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_login','','images/navbar/aboutus_login_f2.gif
',1)" >
                    <img name="aboutus_login"
src="images/navbar/aboutus_login.gif" width="164" height="17" border="0"
alt="login"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_overview_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_overview','','images/navbar/aboutus_overview_
f2.gif',1)" >
                    <img name="aboutus_overview"
src="images/navbar/aboutus_overview.gif" width="164" height="16" border="0"
alt="overview"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_team_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_team','','images/navbar/aboutus_team_f2.gif',
1)" >
                    <img name="aboutus_team"
src="images/navbar/aboutus_team.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#contact_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_contact','','images/navbar/aboutus_contact_f2
.gif',1)" >
                    <img name="aboutus_contact"
src="images/navbar/aboutus_contact.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
            </table>
              </cfoutput>
          </td>
        </tr>
<cfelse>
        <cfoutput>
```

```
        <tr valign="top"><!-- Links Group -->
          <td><a href="#links_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavLinksandNews','','images/navbar/NavLinksandNews_y.
gif',1)" >
            <img name="NavLinksandNews"
src="images/navbar/NavLinksandNews_w.gif" width="164" height="23" border="0"
alt="links"></a></td>
        </tr>
        </cfoutput>
</cfif>

<cfif pagegroup is "what">
        <tr valign="top"><!-- What Group -->
          <td><img name="NavWhatWeDo" src="images/navbar/NavWhatWeDo_y.gif"
width="164" height="23" border="0" alt="what we do"></td>
        </tr>
        <tr valign="top"><!-- What Group Sub menu -->
          <td>
              <cfoutput>
            <table border="0" cellpadding="0" cellspacing="0" width="164">
              <tr valign="top">
                <td><a href="#login_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_login','','images/navbar/aboutus_login_f2.gif
',1)" >
                    <img name="aboutus_login"
src="images/navbar/aboutus_login.gif" width="164" height="17" border="0"
alt="login"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_overview_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_overview','','images/navbar/aboutus_overview_
f2.gif',1)" >
                    <img name="aboutus_overview"
src="images/navbar/aboutus_overview.gif" width="164" height="16" border="0"
alt="overview"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_team_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_team','','images/navbar/aboutus_team_f2.gif',
1)" >
                    <img name="aboutus_team"
src="images/navbar/aboutus_team.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#contact_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_contact','','images/navbar/aboutus_contact_f2
.gif',1)" >
                    <img name="aboutus_contact"
src="images/navbar/aboutus_contact.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
            </table>
              </cfoutput>
          </td>
        </tr>
```

```
<cfelse>
        <cfoutput>
        <tr valign="top"><!-- What Group -->
          <td><a href="#what_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavWhatWeDo','','images/navbar/NavWhatWeDo_y.gif',1)"
>
            <img name="NavWhatWeDo" src="images/navbar/NavWhatWeDo_w.gif"
width="164" height="23" border="0" alt="what we do"></a></td>
        </tr>
        </cfoutput>
</cfif>
<cfif pagegroup is "about">
      <tr valign="top"><!-- About Group -->
        <td><img name="NavAboutPeregrin"
src="images/navbar/NavAboutPeregrin_y.gif" width="164" height="23" border="0"
alt="about peregrin"></td>
      </tr>
        <tr valign="top"><!-- About Group Sub menu -->
          <td>
              <cfoutput>
            <table border="0" cellpadding="0" cellspacing="0" width="164">
              <tr valign="top">
                <td><a href="#login_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_login','','images/navbar/aboutus_login_f2.gif
',1)" >
                    <img name="aboutus_login"
src="images/navbar/aboutus_login.gif" width="164" height="17" border="0"
alt="login"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_overview_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_overview','','images/navbar/aboutus_overview_
f2.gif',1)" >
                    <img name="aboutus_overview"
src="images/navbar/aboutus_overview.gif" width="164" height="16" border="0"
alt="overview"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#about_team_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_team','','images/navbar/aboutus_team_f2.gif',
1)" >
                    <img name="aboutus_team"
src="images/navbar/aboutus_team.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
              <tr valign="top">
                <td><a href="#contact_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_contact','','images/navbar/aboutus_contact_f2
.gif',1)" >
                    <img name="aboutus_contact"
src="images/navbar/aboutus_contact.gif" width="164" height="14" border="0"
alt="team"></a></td>
              </tr>
            </table>
              </cfoutput>
          </td>
```

```
        </tr>
<cfelse>
      <cfoutput>
        <tr valign="top"><!-- About Group -->
        <td><a href="#about_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavAboutPeregrin','','images/navbar/NavAboutPeregrin_
y.gif',1)">
            <img name="NavAboutPeregrin"
src="images/navbar/NavAboutPeregrin_w.gif" width="164" height="23" border="0"
alt="about peregrin"></a></td>
      </tr>
      </cfoutput>
</cfif>
      </table>
</td>
</tr>
</table>

</cfif>
<!-- End NavBar -->
```

```
.bodycopy {
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #000033;}

.copyright {
      font-family: Arial, Verdana, Helvetica, sans-serif;
      text-align: center;
      font-size: 12px;
      font-style: italic;
      font-weight: normal;
      font-variant: normal;
      color: #000033;}

TD {
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #000033;}

.heading1 {
      color:#000033;
      font-size: 16px;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-weight: bold;}

.heading2 {
      color:#000033;
      font-size: 14px;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-weight: bold;}

.heading3 {
      color:#000033;
      font-size: 12px;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-weight: bold;}

.heading4 {
      color:#000033;
      font-size: 12px;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-style: italic;
      font-weight: bold;}

A:link {
      text-decoration:none;
      color:#000000;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A:visited {
```

```
      text-decoration:none;
      color:#000000;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A:active {
      text-decoration:none;
      color:#000000;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A:hover {
      text-decoration:none;
      color:#006633;
      font-family: Arial, Verdana, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
```

Exhibit 2 Page 64

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->

<cfset pagegroup = "about">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td><cfinclude template="navbar.cfm"></td>
      <td><cfinclude template="privacy_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<!-- Start Page Header -->
      <table border="0" cellpadding="0" cellspacing="0" width="760">
        <tr valign="top">
          <td><img name="banner" src="images/banner.gif" width="760" height="89"
border="0" alt="banner"></td>
          <td><img src="images/shim.gif" width="1" height="89" border="0"></td>
        </tr>
      </table>
<!-- End Page Header -->
```

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```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "about">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="aboutus_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<cfset datasource="PeregrinUser">
<cfapplication name="Peregrin"
clientmanagement="yes"
sessionmanagement="yes"
clientstorage="PeregrinMstr"
sessiontimeout=#CreateTimespan("0","0","30","0")#
applicationtimeout=#CreateTimespan("99","0","0","0")#>


<cfif isdefined("session.login")>
      <cfset session.login=session.login>
<!---       <cfoutput>session.login = #session.login#<br></cfoutput>  --->
</cfif>
<cfif isdefined("session.UserNameTx")>
      <cfset session.UserNameTx=session.UserNameTx>
<!---       <cfoutput>session.UserNameTx = #session.UserNameTx#<br></cfoutput>
--->
</cfif>
<cfif isdefined("session.UserId")>
      <cfset session.UserId=session.UserId>
<!---       <cfoutput>session.UserId = #session.UserId#<br></cfoutput>  --->
</cfif>
<cfif isdefined("session.UserPsswdTx")>
      <cfset session.UserPsswdTx=session.UserPsswdTx>
<!---       <cfoutput>session.UserPsswdTx = #session.UserPsswdTx#<br></cfoutput>
--->
</cfif>
<cfif isdefined("session.BankIVRPhoneTx")>
      <cfset session.BankIVRPhoneTx=session.BankIVRPhoneTx>
<!---       <cfoutput>session.BankIVRPhoneTx =
#session.BankIVRPhoneTx#<br></cfoutput>  --->
</cfif>
<cfif isdefined("session.CCAIVRPhoneTx")>
      <cfset session.CCAIVRPhoneTx=session.CCAIVRPhoneTx>
<!---       <cfoutput>session.CCAIVRPhoneTx =
#session.CCAIVRPhoneTx#<br></cfoutput>  --->
</cfif>
<cfif isdefined("session.usertype")>
      <cfset session.usertype=session.usertype>
<!---       <cfoutput>session.usertype = #session.usertype#<br></cfoutput>  --->
</cfif>


<style type="text/css">
 <cfinclude template="peregrin_style.css">
</style>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "what">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="100%" align="left" valign="top"><cfinclude
template="casestudies_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
</head>

<cfif parameterexists(formsub)>
      <cfmail to="#totx#" from="#fromtx#" subject="Peregrin email test">
            This is a test of the Peregrin mail system
      </cfmail>
</cfif>

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0" >
<table border="0" cellpadding="0" cellspacing="0" width="760">
      <cfif parameterexists(formsub)>
        <tr valign="top"><td width="596" align="left" valign="top">Mail sent
<cfoutput>#now()#</cfoutput></td></tr>
      <cfelse>
        <tr valign="top"><!-- main table row 2 -->
                  <td width="596" align="left" valign="top">
                        <table border=0>
                <form method="post" action="cfmail.cfm">
                  <tr><td colspan="2">Test email form</td></tr>
                  <tr><td>From:</font>:</td><td><input type="text" name="fromtx"
size="40"></td></tr>
              <tr><td>To:<br><br></td><td><input type="text" name="totx"
size="40"></td></tr>
            <tr><td><input type="submit" name="Submit" value="Submit"><input
type="hidden" Value="yes" name="formsub"></td></tr>
                  </form>
                        </table>
                  </td>
        </tr>
      </cfif>
</table>
</body>
</html>
```

```
<html>
<head>
      <title>Welcome to Peregrin Services Corporation</title>
      <cfinclude template="nav_javascripts.cfm">
      <cfparam name="pagegroup" default="members">
      <cfset pagegroup = "about">
</head>

<cfif parameterexists(formsub)>
      <cfquery name="GetEmailTx" datasource="#datasource#">
            select AppVrblValueTx EmailTx
            from   AppVrbl
            where  AppVrblCd = 'CONTACTUSEMAIL'
      </cfquery>
<!---       <cfoutput><h3>to="#GetEmailTx.EmailTx#"</cfoutput> --->
      <cfmail
       to="#GetEmailTx.EmailTx#"
       from="#form.emailaddress#"
       subject="Website Contact Form Submission"
       >
      Name: #form.name#

      Name: #form.emailaddress#

      Comments:
      #form.comment#
      </cfmail>
</cfif>

<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
      <cfif parameterexists(formsub)>
        <tr valign="top"><!-- main table row 2 -->
          <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
                <td width="596" align="left" valign="top"><cfinclude
template="thankyou_body.html"></td>
        </tr>
      <cfelse>
        <tr valign="top"><!-- main table row 2 -->
          <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
                <td width="596" align="left" valign="top"><cfinclude
template="contact_body.html"></td>
        </tr>
      </cfif>
  <tr valign="top"><td colspan="2"><cfinclude template="footer.cfm"></td></tr>
</table>
</body>
</html>
```

```
<cfif PageGroup is "Members" or PageGroup is "Admin">
      <cfset Redirect = "../">
<cfelse>
      <cfset Redirect = "">
</cfif>

<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top" valign="middle">
    <td width="683" bgcolor="#FFCD00" valign="middle">
                  <cfoutput>
                       
                  <cfif pagegroup is not "home">   <a
href="#Redirect#index.cfm">Home</a>
                  </cfif>
                     <a href="#privacy_url#">Privacy Policy</a>
                     <a href="#contact_url#">Contact Us</a>
                  </cfoutput>
            </td>
            <cfoutput>
    <td width="77"><img src="#Redirect#images/bottom_menu_bar_end.gif"
width="77" height="17" border="0"></td>
            </cfoutput>
  </tr>
</table>
<!-- End Page Footer -->
```

```
<cfif PageGroup is "Members" or PageGroup is "Admin">
      <cfset Redirect = "../">
<cfelse>
      <cfset Redirect = "">
</cfif>

<cfif cgi.http_host is "127.0.0.1">
      <cfset Domain = "#cgi.http_host#/peregrin">
      <cfset Protocol = "http://">
<cfelseif cgi.http_host is "www.peregrinservices.com">
      <cfset Domain = "#cgi.http_host#">
      <cfset Protocol = "https://">
<cfelse>
      <cfset Domain = "#cgi.http_host#">
      <cfset Protocol = "http://">
</cfif>

<!-- Start Page Header -->
      <table border="0" cellpadding="0" cellspacing="0" width="760">
        <tr valign="top">
                  <cfoutput>
          <td><a href="http://#cgi.http_host#/index.cfm"><img name="banner"
src="#Redirect#images/banner.gif" width="760" height="89" border="0"
alt="banner"></a></td>
          <td><img src="#Redirect#images/shim.gif" width="1" height="89"
border="0"></td>
                  </cfoutput>
        </tr>
      </table>
<!-- End Page Header -->
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are groups are : home, members, links, what or about.
--->

<cfparam name="pagegroup" default="members">
<cfset pagegroup = "home">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td colspan="2"><cfinclude template="navbar.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "links">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
            <td width="596"  align="left" valign="top"><cfinclude
template="links_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "links">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="links_financial_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "links">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="links_financial_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "links">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="links_industry_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "members">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
            <td width="100%" align="left" valign="top">
      <p><img src="images/banners/members_bnr.gif" width="497" height="92"></p>
      <blockquote>
        <table border="0" cellpadding="0" cellspacing="0" width="388"
bgcolor="#FFCC00" align="center">
          <!-- fwtable fwsrc="Untitled" fwbase="login_form.gif" -->
          <tr valign="top"><!-- row 1 -->
            <td colspan="4"><img name="topedge_login"
src="images/login/topedge_login.gif" width="387" height="14" border="0"
alt="topedge"></td>
          </tr>
          <tr valign="top"><!-- row 2 -->
            <td colspan="4">
                                          <cfoutput>
              <form method="post"
action="#GetFileFromPath(GetBaseTemplatePath())#">
                                          </cfoutput>
                <p><img src="images/login/user_name.gif" width="97" height="23"
align="absmiddle">
                  <input type="text" name="LoginUserName" size="30">
                  <br>
                  <br>
                  <img src="images/login/password.gif" width="97" height="23"
align="absmiddle">
                  <input type="password" name="LoginUserPsswd" size="10">
                </p>
                <p>
                  <input type="image" border="0" name="SubmitLogin"
src="images/login/submit.gif" width="127" height="33">
                  <input type="image" border="0" name="ResetLogin"
src="images/login/reset.gif" width="132" height="33">
```

```
                </p>
              </form>
            </td>
          </tr>
          <tr valign="top"><!-- row 9 -->
            <td colspan="4"><img name="bottomedge_login"
src="images/login/bottomedge_login.gif" width="387" height="13" border="0"
alt="bottom edge"></td>
          </tr>
        </table>
        <p> </p>
        <p> </p>
      </blockquote>
            </td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<!-- Start Navbar Scripts -->
<script language="JavaScript">
<!--
function MM_preloadImages() { //v3.0
  var d=document;
      if(d.images){
            if(!d.MM_p) d.MM_p=new Array();
    var i,j=d.MM_p.length,a=MM_preloadImages.arguments;
            for(i=0; i<a.length; i++)
                  if (a[i].indexOf("#")!=0){
                        d.MM_p[j]=new Image;
                        d.MM_p[j++].src=a[i];
                  }
      }
}

function MM_swapImgRestore() { //v3.0
  var i,x,a=document.MM_sr;
      for(i=0;a&&i<a.length&&(x=a[i])&&x.oSrc;i++) x.src=x.oSrc;
}

function MM_findObj(n, d) { //v3.0
      var p,i,x;
      if(!d) d=document;
      if((p=n.indexOf("?"))>0&&parent.frames.length) {
            d=parent.frames[n.substring(p+1)].document;
            n=n.substring(0,p);
      }
  if(!(x=d[n])&&d.all) x=d.all[n];
      for (i=0;!x&&i<d.forms.length;i++) x=d.forms[i][n];
  for(i=0;!x&&d.layers&&i<d.layers.length;i++)
x=MM_findObj(n,d.layers[i].document);
      return x;
}

function MM_swapImage() { //v3.0
      var i,j=0,x,a=MM_swapImage.arguments;
      document.MM_sr=new Array;
      for(i=0;i<(a.length-2);i+=3)
            if ((x=MM_findObj(a[i]))!=null){
                  document.MM_sr[j++]=x;
                  if(!x.oSrc) x.oSrc=x.src;
                  x.src=a[i+2];
            }
}
//-->
</script>
<!-- End Navbar Scripts -->
```

```
<SCRIPT LANGUAGE="JavaScript">
function popUp(url) {
sealWin=window.open(url,"win",'toolbar=0,location=0,directories=0,status=1,menub
ar=1,scrollbars=1,resizable=1,width=500,height=450');
self.name = "mainWin"; }
</SCRIPT>


<cfset contact_url = "http://#Domain#/contact.cfm">
<cfset privacy_url = "http://#Domain#/privacy.cfm">
<cfset links_url = "http://#Domain#/links.cfm">
<cfset links_industry_url = "http://#Domain#/links_industry.cfm">
<cfset links_fin_url = "http://#Domain#/links_financial.cfm">
<cfset what_url = "http://#Domain#/whatwedo.cfm">
<cfset member_cases_studies_url = "http://#Domain#/casestudies.cfm">
<cfset member_open_account_url = "http://#Domain#/openaccount.cfm">
<cfset about_url = "http://#Domain#/aboutus.cfm">
<cfset about_overview_url = "http://#Domain#/overview.cfm">
<cfset about_team_url = "http://#Domain#/team.cfm">
<cfset what_referrer_url = "http://#Domain#/referrer.cfm">
<cfset what_receiver_url = "http://#Domain#/receiver.cfm">

<cfset login_url = "#Protocol##Domain#/members/member.cfm?login=Y">
<cfset member_url = "#Protocol##Domain#/members/member.cfm">
<cfset member_daily_url = "#Protocol##Domain#/members/DailySmmryReport.cfm">
<cfset member_weekly_url = "#Protocol##Domain#/members/WeeklySmmryReport.cfm">
<cfset member_monthly_url = "#Protocol##Domain#/members/MnthlySmmryReport.cfm">
<cfset member_yearly_url = "#Protocol##Domain#/members/YearlySmmryReport.cfm">
<cfset member_custom_url = "#Protocol##Domain#/members/CustomReport.cfm">
<cfset member_summary_url = "#Protocol##Domain#/members/SmmryReport.cfm">
<cfset Admin_url = "#Protocol##Domain#/members/Admin.cfm">
<cfset AdminLogin_url = "#Protocol##Domain#/members/Admin.cfm?login=Y">
<cfset MemberAdmin_url = "#Protocol##Domain#/members/MemberAdmin.cfm">
<cfset ReferrerAdmin_url = "#Protocol##Domain#/members/ReferrerAdmin.cfm">
<cfset ReceiverAdmin_url = "#Protocol##Domain#/members/ReceiverAdmin.cfm">
<cfset IVREntry_url = "#Protocol##Domain#/members/IVREntry.cfm">
<cfset IVRBrowse_url = "#Protocol##Domain#/members/IVRBrowse.cfm">
<cfset AccntAdmin_url = "#Protocol##Domain#/members/UserAdmin.cfm">

<cfif IsDefined("session.login") and IsDefined("cookie.login")>
      <cfset RoleList = session.RoleList>
<cfelse>
      <cfset RoleList = "">
</cfif>

<!-- Start NavBar -->
<cfif pagegroup is "home">
      <table border="0" cellpadding="0" cellspacing="0" bgcolor="#000033"
width="164" height="100%">
            <tr valign="top">
                  <cfoutput>
                  <td bgcolor="#chr(35)#000033">
                        <a href="#member_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('members','','images/home/members_over.gif','blank',''
,'images/home/login.gif',1)"><img name="members"
src="images/home/members_main.gif" width="164" height="40" border="0"
alt="members"></a><br>
```

```
                        <a href="#links_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('links_news','','images/home/links_news_over.gif','bla
nk','','images/home/connect.gif',1)"><img name="links_news"
src="images/home/links_news.gif" width="164" height="35" border="0" alt="links
and news"></a><br>
                        <a href="#what_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('what_we_do','','images/home/what_we_do_over.gif','bla
nk','','images/home/find_out.gif',1)"><img name="what_we_do"
src="images/home/what_we_do.gif" width="164" height="29" border="0" alt="what we
do"></a><br>
                        <a href="#about_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('about_peregrin','','images/home/about_peregrin_over.g
if','blank','','images/home/learn.gif',1)"><img name="about_peregrin"
src="images/home/about_peregrin_main.gif" width="164" height="34" border="0"
alt="about_peregrin"><br></a>
                        <table  border="0" cellpadding="5" cellspacing="0"
align="center">
                              <tr><td valign="top" height="100%"><br><A
HREF="javascript:popUp('https://digitalid.verisign.com/as2/dcf5cf52f2dd27b300042
d0eb3adf592')"><IMG SRC="images/navbar/verisignseal.gif" WIDTH="98" HEIGHT="100"
BORDER="0" align="absmiddle"></A></td></tr>
                        </table>
                  </td>
                  </cfoutput>
                  <td bgcolor="#006633"><img src="images/home/blank2.gif"
width="222" height="177" name="blank"></td>
                  <td bgcolor="#FFFFFF"><img src="images/smarter_way.gif"
width=374 height=314 border=0 alt=""><!--- <img name="home_comp_r2_c3"
src="images/home/finally.gif" width="374" height="314" border="0"> ---></td>
            </tr>
      </table>
<cfelse>
      <table border=0" cellpadding="0" cellspacing="0" width="180"
bgcolor="#000033">
            <tr valign="top">
                  <td valign="top" align="left" bgcolor="#000033" height="100%">
                        <table  border="0" cellpadding="0" cellspacing="0"
width="164" bgcolor="#000033" height="100%">
                          <cfoutput>
                              <cfif pagegroup is "members">
                              <tr valign="top"><td><img name="NavMembers"
src="../images/navbar/NavMembers_y.gif" width="164" height="23" border="0"
alt="aboutus members"></td></tr>
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#login_url#" title="Member
Login">Member Login    </a></td></tr>
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_url#"
title="Member Summary">Member Summary    </td></tr>

                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_daily_url#"
title="Daily Reports">Daily Reports    </a></td></tr>
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_weekly_url#"
title="7 Day Reports">7 Day Reports    </a></td></tr>
```

```
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_monthly_url#"
title="30 Day Reports">30 Day Reports    </a></td></tr>
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_yearly_url#"
title="Year Reports">Year Reports    </a></td></tr>
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_custom_url#"
title="Custom Reports">Custom Reports    </a></td></tr>
                                    <tr valign="top"><td align="right"
valign="middle" height="17"><a class="NavLink1" href="#member_summary_url#"
title="Peregrin Summary Reports">Peregrin Summary
Reports    </a></td></tr>
                                    <tr valign="top"><td><a href="#links_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavLinksandNews','','../images/navbar/NavLinksandNews
_y.gif',1)" ><img name="NavLinksandNews"
src="../images/navbar/NavLinksandNews_w.gif" width="164" height="23" border="0"
alt="links"></a></td></tr>
                                    <tr valign="top"><td><a href="#what_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavWhatWeDo','','../images/navbar/NavWhatWeDo_y.gif',
1)"><img name="NavWhatWeDo" src="../images/navbar/NavWhatWeDo_w.gif" width="164"
height="23" border="0" alt="what we do"></a></td></tr>
                                    <tr valign="top"><td><a href="#about_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavAboutPeregrin','','../images/navbar/NavAboutPeregr
in_y.gif',1)"><img name="NavAboutPeregrin"
src="../images/navbar/NavAboutPeregrin_w.gif" width="164" height="23" border="0"
alt="about peregrin"></a></td></tr>
                                    <cfif RoleList contains "Admin">
                                        <tr valign="bottom"
height="22"><td><img src="images/shim.gif" width="22" height="1" border="0"><a
class="NavLink" href="#admin_url#">Site Administration</a></td></tr>
                                    </cfif>
                                <cfelseif pagegroup is "links">
                                  <tr valign="top"><td><a href="#member_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavMembers','','images/navbar/NavMembers_y.gif',1)"
><img name="NavMembers" src="images/navbar/NavMembers_w.gif" width="164"
height="23" border="0" alt="aboutus members"></a></td></tr>
                                <tr valign="top"><td><a href="#links_url#"><img
name="NavLinksandNews" src="images/navbar/NavLinksandNews_y.gif" width="164"
height="23" border="0" alt="links"></a></td></tr>
                                    <tr valign="top"><td><a
href="#links_industry_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('links_industry','','images/navbar/links_industry_f2.g
if',1)" ><img name="links_industry" src="images/navbar/links_industry.gif"
width="164" height="15" border="0" alt="industry links"></a></td></tr>
                                    <tr valign="top"><td><a
href="#links_fin_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('links_financial','','images/navbar/links_financial_f2
.gif',1)" ><img name="links_financial" src="images/navbar/links_financial.gif"
width="164" height="15" border="0" alt="financial news"></a></td></tr>
                                  <tr valign="top"><td><a href="#what_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavWhatWeDo','','images/navbar/NavWhatWeDo_y.gif',1)"
```

```
><img name="NavWhatWeDo" src="images/navbar/NavWhatWeDo_w.gif" width="164"
height="23" border="0" alt="what we do"></a></td></tr>
                                    <tr valign="top"><td><a href="#about_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavAboutPeregrin','','images/navbar/NavAboutPeregrin_
y.gif',1)"><img name="NavAboutPeregrin"
src="images/navbar/NavAboutPeregrin_w.gif" width="164" height="23" border="0"
alt="about peregrin"></a></td></tr>
                                    <cfif RoleList contains "Admin">
                                          <tr valign="bottom"
height="22"><td><img src="images/shim.gif" width="22" height="1" border="0"><a
class="NavLink" href="#admin_url#">Site Administration</a></td></tr>
                                    </cfif>
                                <cfelseif pagegroup is "what">
                                  <tr valign="top"><td><a href="#member_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavMembers','','images/navbar/NavMembers_y.gif',1)"
><img name="NavMembers" src="images/navbar/NavMembers_w.gif" width="164"
height="23" border="0" alt="aboutus members"></a></td></tr>
                                    <tr valign="top"><td><a href="#links_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavLinksandNews','','images/navbar/NavLinksandNews_y.
gif',1)" ><img name="NavLinksandNews" src="images/navbar/NavLinksandNews_w.gif"
width="164" height="23" border="0" alt="links"></a></td></tr>
                                <tr valign="top"><td><a href="#what_url#"><img
name="NavWhatWeDo" src="images/navbar/NavWhatWeDo_y.gif" width="164" height="23"
border="0" alt="what we do"></a></td></tr>
                                    <tr valign="top"><td><a
href="#what_referrer_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('whatwedo_credservices','','images/navbar/whatwedo_cre
dservices_f2.gif',1)" ><img name="whatwedo_credservices"
src="images/navbar/whatwedo_credservices.gif" width="164" height="16" border="0"
alt="creditor services"></a></td></tr>
                                    <tr valign="top"><td><a
href="#what_receiver_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('whatwedo_cca','','images/navbar/whatwedo_cca_f2.gif',
1)"><img name="whatwedo_cca" src="images/navbar/whatwedo_cca.gif" width="164"
height="14" border="0" alt="cca services"></a></td></tr>
                                    <tr valign="top"><td><a
href="#member_open_account_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('whatwedo_openaccount','','images/navbar/whatwedo_open
account_f2.gif',1)" ><img name="whatwedo_openaccount"
src="images/navbar/whatwedo_openaccount.gif" width="164" height="16" border="0"
alt="open account"></a></td></tr>
                                    <tr valign="top"><td><a href="#about_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavAboutPeregrin','','images/navbar/NavAboutPeregrin_
y.gif',1)"><img name="NavAboutPeregrin"
src="images/navbar/NavAboutPeregrin_w.gif" width="164" height="23" border="0"
alt="about peregrin"></a></td></tr>
                                    <cfif RoleList contains "Admin">
                                          <tr valign="bottom"
height="22"><td><img src="images/shim.gif" width="22" height="1" border="0"><a
class="NavLink" href="#admin_url#">Site Administration</a></td></tr>
                                    </cfif>
                                <cfelseif pagegroup is "about">
```

```
                                    <tr valign="top"><td><a href="#member_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavMembers','','images/navbar/NavMembers_y.gif',1)"
><img name="NavMembers" src="images/navbar/NavMembers_w.gif" width="164"
height="23" border="0" alt="aboutus members"></a></td></tr>
                                    <tr valign="top"><td><a href="#links_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavLinksandNews','','images/navbar/NavLinksandNews_y.
gif',1)" ><img name="NavLinksandNews" src="images/navbar/NavLinksandNews_w.gif"
width="164" height="23" border="0" alt="links"></a></td></tr>
                                    <tr valign="top"><td><a href="#what_url#".
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavWhatWeDo','','images/navbar/NavWhatWeDo_y.gif',1)"
><img name="NavWhatWeDo" src="images/navbar/NavWhatWeDo_w.gif" width="164"
height="23" border="0" alt="what we do"></a></td></tr>
                                <tr valign="top"><td><a href="#about_url#"><img
name="NavAboutPeregrin" src="images/navbar/NavAboutPeregrin_y.gif" width="164"
height="23" border="0" alt="about peregrin"></a></td></tr>
                                    <tr valign="top"><td><a
href="#about_overview_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_overview','','images/navbar/aboutus_overview_
f2.gif',1)" ><img name="aboutus_overview"
src="images/navbar/aboutus_overview.gif" width="164" height="16" border="0"
alt="overview"></a></td></tr>
                                    <tr valign="top"><td><a
href="#about_team_url#" onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_team','','images/navbar/aboutus_team_f2.gif',
1)" ><img name="aboutus_team" src="images/navbar/aboutus_team.gif" width="164"
height="14" border="0" alt="team"></a></td></tr>
                                    <tr valign="top"><td><a href="#contact_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('aboutus_contact','','images/navbar/aboutus_contact_f2
.gif',1)" ><img name="aboutus_contact" src="images/navbar/aboutus_contact.gif"
width="164" height="14" border="0" alt="team"></a></td></tr>
                                    <cfif RoleList contains "Admin">
                                        <tr valign="bottom"
height="22"><td><img src="images/shim.gif" width="22" height="1" border="0"><a
class="NavLink" href="#admin_url#">Site Administration</a></td></tr>
                                    </cfif>
                                <cfelseif pagegroup is "admin">
                                    <tr valign="top"><td><a href="#member_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavMembers','','../images/navbar/NavMembers_y.gif',1)
" ><img name="NavMembers" src="../images/navbar/NavMembers_w.gif" width="164"
height="23" border="0" alt="aboutus members"></a></td></tr>
                                    <tr valign="top"><td><a href="#links_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavLinksandNews','','../images/navbar/NavLinksandNews
_y.gif',1)" ><img name="NavLinksandNews"
src="../images/navbar/NavLinksandNews_w.gif" width="164" height="23" border="0"
alt="links"></a></td></tr>
                                    <tr valign="top"><td><a href="#what_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavWhatWeDo','','../images/navbar/NavWhatWeDo_y.gif',
1)"><img name="NavWhatWeDo" src="../images/navbar/NavWhatWeDo_w.gif" width="164"
height="23" border="0" alt="what we do"></a></td></tr>
```

```
                                    <tr valign="top"><td><a href="#about_url#"
onMouseOut="MM_swapImgRestore()"
onMouseOver="MM_swapImage('NavAboutPeregrin','','../images/navbar/NavAboutPeregr
in_y.gif',1)"><img name="NavAboutPeregrin"
src="../images/navbar/NavAboutPeregrin_w.gif" width="164" height="23" border="0"
alt="about peregrin"></a></td></tr>
                                    <tr>
                                          <td>
                                                <table  border="0"
cellpadding="0" cellspacing="0" width="164" bgcolor="##000033" height="100%">
                                                      <tr valign="bottom"><td
class="NavHead" height="22" align="right">Site Administration</td><td
width="10"> </td></tr>
                                                      <tr valign="top"><td
align="right"><a class="NavLink1" href="#AdminLogin_url#">Administrator Login
</td><td width="10"> </td></tr>
                                                      <cfif
ListFindNoCase(RoleList,"accntadmin")>
                                                            <tr valign="top"><td
align="right"><a class="NavLink1" href="#AccntAdmin_url#">Edit Login
Accounts</td><td width="10"> </td></tr>
                                                      </cfif>
                                                      <cfif
ListFindNoCase(RoleList,"memberadmin")>
                                                            <tr valign="top"><td
align="right"><a class="NavLink1"
href="#MemberAdmin_url#?MemberType=Referrer">Edit Referrer Members</td><td
width="10"> </td></tr>
                                                            <tr valign="top"><td
align="right"><a class="NavLink1"
href="#MemberAdmin_url#?MemberType=Receiver">Edit Receiver Members</td><td
width="10"> </td></tr>
                                                      </cfif>
                                                      <cfif
ListFindNoCase(RoleList,"ReferrerAdmin")>
                                                            <tr valign="top"><td
align="right"><a class="NavLink1"
href="#ReferrerAdmin_url#?MemberType=Referrer">Edit Referrers</td><td
width="10"> </td></tr>
                                                      </cfif>
                                                      <cfif
ListFindNoCase(RoleList,"ReceiverAdmin")>
                                                            <tr valign="top"><td
align="right"><a class="NavLink1"
href="#ReceiverAdmin_url#?MemberType=Receiver">Edit Receivers</td><td
width="10"> </td></tr>
                                                      </cfif>
                                                      <cfif
ListFindNoCase(RoleList,"test")>
                                                            <tr valign="top"><td
align="right"><a class="NavLink1" href="#IVREntry_url#">Enter IVR test
data</td><td width="10"> </td></tr>
                                                      </cfif>
                                                      <cfif
ListFindNoCase(RoleList,"admin")>
```

```
                                                                  <tr valign="top"><td
align="right"><a class="NavLink1" href="#IVRBrowse_url#">Browse Live IVR
data</td><td width="10"> </td></tr>
                                                                        </cfif>
                                                                  </table>
                                                            </td>
                                                      </tr>
                                                </cfif>
                                                </cfoutput>
                                          </table>
                                    </td>
<!---                               <td valign="top" align="left" width="16"> </td> ---
>
                  </tr>
<!---             <tr><td><img src="images/shim.gif" width="1" height="150"
border="0"></td></tr> --->
                  <!--- <cfif pagegroup is "members" or pagegroup is "admin">
                  <tr>
                        <td valign="top" align="center">
                              <table  border="0" cellpadding="5" cellspacing="0"
bgcolor="#000033">
                                    <tr><td valign="top" height="100%"><br><A
HREF="javascript:popUp('https://digitalid.verisign.com/as2/dcf5cf52f2dd27b300042
d0eb3adf592')"><IMG SRC="../images/navbar/verisignseal.gif" WIDTH="98"
HEIGHT="100" BORDER="0" align="absmiddle"></A></td></tr>
                              </table>
                        </td>
                  </tr>
                  </cfif> --->
            </table>
</cfif>
<!-- End NavBar -->
```

Document ID: 0.7.2050.20050

```
<html>
<head>
<cfif parameterexists(formsub)>
      <cfmail
       to="sales@peregrinservices.com"
       from="#form.emailaddress#"
       subject="Website Account Request"
       >
      Request Type: #form.formsub#

      Organization Name: #form.org#

      Products and services Offered: #form.products#

      Location (city,state): #form.location#

      Contact Name: #form.name#

      Contact Title: #form.title#

      Contact Phone: #form.phone#

      Contact Fax: #form.fax#

      Contact Email: #form.emailaddress#

      Best Time: #form.time#

      How they heard about Peregrin Service / Comments:

      #how#
      </cfmail>
</cfif>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "what">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <cfif parameterexists(formsub)>
  <tr valign="top"><!-- main table row 2 -->
```

```
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="100%" align="left" valign="top"><cfinclude
template="thankyou_body.html"></td>
  </tr>
  <cfelse>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
            <td width="596" align="left" valign="top">
                  <cfif IsDefined("AccntType")>
                        <cfinclude template="openaccount_form.cfm">
                  <cfelse>
                        <cfinclude template="openaccount_body.html">
                  </cfif>
            </td>
  </tr>
  </cfif>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<p><img src="images/banners/whatwedo_account_bnr.gif" width="501"
height="95"></p>
<table border=0 width="550">
      <tr>
            <td width="15"><img src="images/shim.gif" width="15"
height="1"></td>
        <td width="535">
      <form method="post" action="openaccount.cfm">
                  <table border=0>
                        <tr>
                              <td> </td>
                              <td>
                                    <cfif AccntType is "Receiver">
                                          <img src="images/receiveref_btn.gif"
width="200" height="25">
                                    <cfelse>
                                          <img src="images/makeref_btn.gif"
width="200" height="25">
                                    </cfif>
                              </td></tr>
                        <tr><td>Name of Organization:</td><td><input type="text"
name="org" size="30"></td></tr>
                  <tr><td>Products Services Provided:</td><td><input type="text"
name="products" size="30"></td></tr>
                        <tr><td>City and State (City, State):</td><td><input
type="text" name="location" size="30"></td></tr>
                        <tr><td>Contact Name:</td><td><input type="text"
name="name" size="30"></td></tr>
                  <tr><td>Contact Title:</td><td><input type="text" name="title"
size="30"></td></tr>
                        <tr><td>Contact Phone:</td><td><input type="text"
name="phone" size="30"></td></tr>
                  <tr><td>Contact Fax:</td><td><input type="text" name="fax"
size="30"></td></tr>
                        <tr><td>Contact Email:</td><td><input type="text"
name="emailaddress" size="30"></td></tr>
                        <tr><td>Best Time to Call:</td><td><input type="text"
name="time" size="30"></td></tr>
                  <tr><td colspan=2>How did you hear of Peregrin Services? (and
other comments):</td></tr>
                  <tr><td colspan=2><textarea name="how" cols="50"
rows="6"></textarea></td></tr>
                  <tr>
                              <td align="left"><input type="submit"
name="Submit" value="Submit"></td>
                    <td><input type="Reset" name="Reset" value="Reset"></td>
                        </tr>
                        <cfoutput><input type="hidden" Value="#AccntType#"
name="formsub"></cfoutput>
            </form>
                  </table>
                  <br><BR>
            </td>
      </tr>
</table>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "about">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="overview_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<!DOCTYPE HTML PUBLIC "-//W3C//DTD HTML 4.0 Transitional//EN">

<html>
<head>
      <title>Peregrin Auto-Dateadd</title>
</head>

<body>

<cfquery name="add_1_day" datasource="#datasource#" dbtype="ODBC">

UPDATE ivr_table
SET start_datetime=DATEADD(dd,1,start_datetime),
end_datetime=DATEADD(dd,1,end_datetime)

</cfquery>



</body>
</html>
```

Exhibit # 2

```
.bodycopy {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #000000;}

.copyright {
      font-family: Arial, Helvetica, sans-serif;
      text-align: center;
      font-size: 12px;
      font-style: italic;
      font-weight: normal;
      font-variant: normal;
      color: #000000;}

TD {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #000000;}

.Black12I {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: italic;
      font-weight: normal;
      font-variant: normal;
      color: #000000;}

.ErrorMssgR {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: red;}

.ErrorMssgB {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #000033;}

.BlueHead12 {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: bold;
      font-variant: normal;
      color: #0000CC;}
```

```
.RedHead12 {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: bold;
      font-variant: normal;
      color: #FF0000;}

.GreenI2 {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: italic;
      font-weight: normal;
      font-variant: normal;
      color: #006633;}

.Green2 {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #006633;}

.GreenB3 {
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-style: normal;
      font-weight: bold;
      font-variant: normal;
      color: #006633;}

.ReportDetail1 {
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-style: normal;
      font-weight: normal;
      font-variant: normal;
      color: #000000;}

.ReportHead1 {
      color:#000000;
      font-size: 10px;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-weight: bold;}

.ReportHead2 {
      color:#000000;
      font-size: 12px;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-weight: bold;}

.ReportHead3 {
      color:#000000;
      font-size: 14px;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-weight: bold;}
```

```
.ReportHead4 {
      color:#000000;
      font-size: 15px;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-weight: bold;}

.GreenHead12I {
      color:#006633;
      font-size: 12px;
      font-style: italic;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head14 {
      color:#000000;
      font-size: 16px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head16 {
      color:#000000;
      font-size: 16px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.GreenHead16V {
      color:#006633;
      font-size: 16px;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-weight: bold;}

.GreenHead16 {
      color:#006633;
      font-size: 16px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.GreenHead16I {
      color:#006633;
      font-size: 16px;
      font-style: italic;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.GreenHead16TI {
      color:#006633;
      font-size: 16px;
      font-style: italic;
      font-family: Times New Roman, Times, serif;
      font-weight: bold;}

.Green16TI {
      color:#006633;
      font-size: 16px;
      font-style: italic;
      font-family: Times New Roman, Times, serif;
```

```
      font-weight: normal;}

.GreenHead18 {
      color:#006633;
      font-size: 18px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.GreenHead18I {
      color:#006633;
      font-size: 18px;
      font-style: italic;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head18 {
      color:#000000;
      font-size: 18px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head16I {
      color:#000000;
      font-size: 16px;
      font-style: italic;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head14 {
      color:#000000;
      font-size: 14px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head12 {
      color:#000000;
      font-size: 12px;
      font-family: Arial, Helvetica, sans-serif;
      font-weight: bold;}

.head12I {
      color:#000000;
      font-size: 12px;
      font-family: Arial, Helvetica, sans-serif;
      font-style: italic;
      font-weight: bold;}

A:link {
      text-decoration:none;
      color:#000000;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A:visited {
      text-decoration:none;
      color:#000000;
      font-family: Arial, Helvetica, sans-serif;
```

```
      font-size: 12px;
      font-weight: bold;}
A:active {
      text-decoration:none;
      color:#000000;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A:hover {
      text-decoration:none;
      color:green;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}

A.ReportDetail1:link {
      text-decoration:none;
      color:#000000;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.ReportDetail1:visited {
      text-decoration:none;
      color:#000000;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.ReportDetail1:active {
      text-decoration:none;
      color:#000000;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.ReportDetail1:hover {
      text-decoration:none;
      color:green;
      font-family: Verdana, Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}

A.BlueLink:link {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A.BlueLink:visited {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}
A.BlueLink:active {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
```

```
      font-weight: bold;}
A.BlueLink:hover {
      text-decoration: underline;
      color:green;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 12px;
      font-weight: bold;}

A.BlueLink16:link {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
A.BlueLink16:visited {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
A.BlueLink16:active {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
A.BlueLink16:hover {
      text-decoration: underline;
      color:green;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}

A.BlueLink16T:link {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
A.BlueLink16T:visited {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
A.BlueLink16T:active {
      text-decoration: underline;
      color:#000033;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
A.BlueLink16T:hover {
      text-decoration: underline;
      color:green;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 16px;
      font-weight: bold;}
```

```
.NavHead {
      text-decoration: none;
      color:yellow;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 15px;
      font-weight: bold;}
A.NavLink:link {
      text-decoration: none;
      color:white;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 15px;
      font-weight: bold;}
A.NavLink:visited {
      text-decoration: none;
      color:white;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 15px;
      font-weight: bold;}
A.NavLink:active {
      text-decoration: none;
      color:white;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 15px;
      font-weight: bold;}
A.NavLink:hover {
      text-decoration: none;
      color:yellow;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 15px;
      font-weight: bold;}

A.NavLink1:link {
      text-decoration: none;
      color:white;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.NavLink1:visited {
      text-decoration: none;
      color:white;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.NavLink1:active {
      text-decoration: none;
      color:yellow;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.NavLink1:hover {
      text-decoration: none;
      color:yellow;
      font-family: Arial, Helvetica, sans-serif;
      font-size: 10px;
      font-weight: bold;}
A.ActiveNavLink1:link {
```

```
        text-decoration: none;
        color:yellow;
        font-family: Arial, Helvetica, sans-serif;
        font-size: 10px;
        font-weight: bold;}

A.ReportRollOver:link {
        text-decoration: none;
        color:#000000;
        font-family: Verdana, Arial, Helvetica, sans-serif;
        font-size: 10px;
        font-weight: bold;}
A.ReportRollOver:visited {
        text-decoration: none;
        color:#000000;
        font-family: Verdana, Arial, Helvetica, sans-serif;
        font-size: 10px;
        font-weight: bold;}
A.ReportRollOver:active {
        text-decoration: none;
        color:#000000;
        font-family: Verdana, Arial, Helvetica, sans-serif;
        font-size: 10px;
        font-weight: bold;}
```

0025425.0025001

```
<html>
<head>
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "about">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
            <td width="596"><cfinclude template="privacy_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "what">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="100%" align="left" valign="top"><cfinclude
template="receiver_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "what">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="100%" align="left" valign="top"><cfinclude
template="referrer_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

```
<p><img src="images/banners/whatwedo_account_bnr.gif" width="501"
height="95"></p>
<table border=0 width="550">
      <tr>
            <td width="15"><img src="images/shim.gif" width="15"
height="1"></td>
        <td width="535">
      <form method="post" action="openaccount.cfm">
                  <table border=0>
                        <tr>
                              <td> </td>
                              <td>
                                    <cfif AccntType is "Receiver">
                                          <img src="images/receiveref_btn.gif"
width="200" height="25">
                                    <cfelse>
                                          <img src="images/makeref_btn.gif"
width="200" height="25">
                                    </cfif>
                              </td></tr>
                        <tr><td>Name of Organization:</td><td><input type="text"
name="org" size="30"></td></tr>
                  <tr><td>Products Services Provided:</td><td><input type="text"
name="products" size="30"></td></tr>
                        <tr><td>City and State (City, State):</td><td><input
type="text" name="location" size="30"></td></tr>
                        <tr><td>Contact Name:</td><td><input type="text"
name="name" size="30"></td></tr>
                  <tr><td>Contact Title:</td><td><input type="text" name="title"
size="30"></td></tr>
                        <tr><td>Contact Phone:</td><td><input type="text"
name="phone" size="30"></td></tr>
                  <tr><td>Contact Fax:</td><td><input type="text" name="fax"
size="30"></td></tr>
                        <tr><td>Contact Email:</td><td><input type="text"
name="emailaddress" size="30"></td></tr>
                        <tr><td>Best Time to Call:</td><td><input type="text"
name="time" size="30"></td></tr>
                  <tr><td colspan=2>How did you hear of Peregrin Services? (and
other comments):</td></tr>
                  <tr><td colspan=2><textarea name="how" cols="50"
rows="6"></textarea></td></tr>
                  <tr>
                              <td align="left"><input type="submit"
name="Submit" value="Submit"></td>
                    <td><input type="Reset" name="Reset" value="Reset"></td>
                        </tr>
                        <cfoutput><input type="hidden" Value="#AccntType#"
name="formsub"></cfoutput>
            </form>
                  </table>
                  <br><BR>
            </td>
      </tr>
</table>
```

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "about">

</head>
<body bgcolor="#ffffff" leftmargin="0" topmargin="0" marginwidth="0"
marginheight="0"
onLoad="MM_preloadImages('images/members_over.gif','images/login.gif','images/li
nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
<table border="0" cellpadding="0" cellspacing="0" width="760">
  <tr valign="top"><!-- main table row 1 -->
    <td colspan="2"><cfinclude template="header.cfm"></td>
  </tr>
  <tr valign="top"><!-- main table row 2 -->
    <td width="164" height="100%" bgcolor="#000033"><cfinclude
template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="overview_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
```

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ü•áýeW^```-```ŒóQ·•/WW^```````

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PvÝÃ~KW^`````````Q Jæ[¹AW^`````¨`````*bö³-I±V^`````•````© ý¢âGT•^```` ```.-

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```

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Case 3:16-cv-00950-D Document 1-1 Filed 08/26/16 Page 113 of 113
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Case 3:20-cv-00406-JAG-SRW Document 1-1 Filed 05/26/20 Page 114 of 114 PageID# 120

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ÛlJ—ääâ~```•´``Ÿ|ŸN

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Document ID: 2.6.2.9.2.9

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•²=^~```È´``~ÒÉzJ¤•ã^```

D05E0E: 2626464

```
<html>
<head>
<link href="peregrin_style.css" rel="stylesheet" style="test/css">
<title>Welcome to Peregrin Services Corporation</title>
<!--- Includes the javascripts needed to do mouseovers --->
<cfinclude template="nav_javascripts.cfm">
<cfparam name="pagegroup" default="members">

<!--- Sets "Page Group" for navbar and footer.
        Valid pagegroups are : home, members, links, what or about.
--->
<cfset pagegroup = "what">

</head>
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marginheight="0"
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nks_news_over.gif','images/connect.gif','images/what_we_do_over.gif','images/abo
ut_peregrin_over.gif','images/learn.gif','images/find_out.gif')">
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  </tr>
  <tr valign="top"><!-- main table row 2 -->
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template="navbar.cfm"></td>
      <td width="596" align="left" valign="top"><cfinclude
template="whatwedo_body.html"></td>
  </tr>
  <tr valign="top"><!-- main table row 3 -->
    <td colspan="2"><cfinclude template="footer.cfm"></td>
  </tr>
</table>
</body>
</html>
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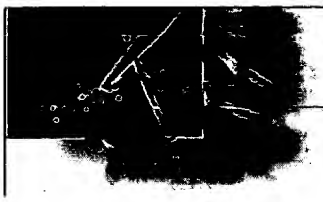

What We Do

>Case Studies

Coming Soon!

0056 0056 0056 0056

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width="501" height="95"></td></tr>
      <tr><td></td></tr>
      <tr>
            <td width="20"> </td>
            <td class="Green2"><br>We want to hear your comments, and most
certainly any of your suggestions!<br><br></td>
      </tr>
      <tr>
            <td width="20"> </td>
            <td>
      Please fill out the form below and send, or call or fax us! If you're a
receiver<br>
                  or referrer and would like to learn how to enroll with
Peregrin Services for free,<br>
      simply send us your name, address, and phone, and we'll be in touch
quickly!<br><br>
            </td>
      </tr>
      <tr>
            <td width="20"> </td>
            <td>
                  <table border=0>
          <form method="post" action="contact.cfm">
            <tr><td>Name</font>:</td><td><input type="text" name="name"
size="40"></td></tr>
        <tr><td>Email address:<br><br></td><td><input type="text"
name="emailaddress" size="40"></td></tr>
        <tr><td colspan=2>Comments or Info:</td></tr>
        <tr><td colspan=2><textarea name="comment" cols="50"
rows="6"></textarea></td></tr>
        <tr>
                              <td><input type="submit" name="Submit"
value="Submit"><input type="hidden" Value="yes" name="formsub"></td>
            <td><input type="Reset" name="Reset" value="Reset"></td>
                        </tr>
            </form>
                  </table>
            </td>
      </tr>
      <tr>
            <td width="20"> </td>
            <td><br>You may also contact us at:<br><br></td>
      </tr>
      <tr>
            <td width="20"> </td>
            <td class="GreenB3">Peregrin Services Corp.<td>
      </tr>
      <tr>
            <td width="20"> </td>
            <td class="Green2">
      2103 Hammond Avenue<br>
      Marriottsville, MD 21104 <br>
      410-795-0035 Sales & Service <br>
      603-590-7738 Fax <br>
```

```
      <a class="BlueLink"
href="mailto:sales@peregrinservices.com">sales@peregrinservices.com</a><br><br><
br>
            </td>
      </tr>
</table>
```

Exhibit 2 Page 125 of 174

Links & News

If you have news that you feel is important or should be shared with the industry, click here to send it to Peregrin and we'll post it here.

News	More consolidation?	First Union Corp., the 15th largest card issuer, will sell its $5.5 billion, 3.2 million credit card portfolio because it says top 10 issuers can invest more in their products than can First Union.
	Disreputable Agencies a Concern	Agencies and creditors expressed concern over questionable practices and missions of some agencies during a creditor discussion at the AICCCA national meeting in Boston June 14 & 15. Creditors are concerned about agencies which do little or no counseling; agencies called on creditors to assist in standards; raise awareness; and self-police the industry.
	Corwin Named AICCCA Creditor Rep	Philip Corwin was introduced as the AICCCA Creditor Relations Representative at the AICCCA's annual conference. Corwin will represent the membership's concerns and solutions to creditors nationwide. AICCCA now has over 40 members who manage about half of all active DMP's. Visit www.aiccca.org.
	Shopping for credit?	A Gartner Group Inc. study concluded that frequent online shopping for lending products can harm a consumer's credit rating. The study said those who browse the Internet for more than a month for the best rates - on mortgages, auto loans, credit cards, and the like - unwittingly undercut their credit scores and their chances of getting the best terms. Credit bureaus and Fair, Isaac & Co. - which produces a majority of the credit scores banks use to approve applications - say they are not changing their evaluation methods. - American Banker 5/15/00

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FUSA distributes fair share allocations	First USA has distributed to many agencies nationwide their new fairshare calculations. FUSA Fairshare is now to be based on a complex performance formula which takes into consideration persistence, risk score, delinquency, among others. Poorer showing on these scores can result in lower fairshare. For more details contact First USA.

Got News or an Announcement? Click here to send it to Peregrin Services. Help our industry communicate!

Confidential - Subject to Protective Order

Links & News

>Financial News

This page is intended to provide you with easy access to many web-related sites to help you in your business or to help your customers.

Markets

New York Stock Exchange
NASDAQ
American Stock Exchange

Financial Resources

Dow Jones
The Wall Street Journal
Barron's Online
BigCharts
CNBC
The Motley Fool
First Data Corporation

Government Resources

The Federal Reserve
FedWorld
FedStats
FDIC
US Securities and Exchange Commission
Social Security Administration
Small Business Association
THOMAS at the Library of Congress

If you know of a link that should be included here, please send it to us by clicking here

DOCSEP-2000050

Links & News

>Industry Links

This page is intended to provide you with easy access to many web-related sites to help you in your business or to help your customers.

Education

American Express Financial Assistance
Helpful credit management information from American Express.

Receivers

AAA Cook County Consolidation - Lincolnwood, IL

American Consumer Credit Counseling - Waltham, MA

American Credit Alliance - Trenton, NJ

American Credit & Debt Management - Delray Beach, FL

American Credit Counselors Corp. - Charlotte, NC

American Family Debt Counselors Corp. - Tiffin, OH

Auriton Financial Solutions - Minneapolis, MN

California Consumer Credit - Los Angeles, CA

CCCS Family Service - Wilmington, NC

CCCS Maryland/Delaware - Baltimore, MD

CCCS of Central Illinois - Peoria, IL

CCCS of Central Indiana - Indianapolis, IN

CCCS of the Inland Northwest - Spokane, WA

CCCS of Central Oregon - Bend, OR

CCCS of Greater Wyoming - Gillette, Wyoming

CCCS of Joliet - Joliet, IL

CCCS of Los Angeles - Los Angeles, CA

CCCS of Raleigh - Raleigh, NC

CCCS of Southeast Maryland - Laurel, MD

CCCS of the North Coast - Arcata, CA

Community Credit Counselors - Colorado Springs, CO

Community Credit Counselors - Kansas City, MO

Consolidated Credit Counseling Services - Ft. Lauderdale, FL

Consumer Credit Consultants - Downey, CA

Consumer Credit Counseling Service - Riverside, CA

Consumer Credit Management - Farmington Hills, MI

CreditGuard - Boca Raton, FL

Debt Free - Phoenix, AZ

Falls Credit Management, Inc. - Cuyahoga Falls, OH

Garden State Credit Counseling - Freehold, NJ

Genus Credit Management - Orlando, FL

Harbour Credit Management - Virginia Beach, VA

Metropolitan Financial Management - Des Moines, IA

Metropolitan Financial Management - Parma, OH

Money Management International (MMI) - Houston, TX

Pioneer Credit and Debt Consolidation Services - Rapid City, SD

Preferred Credit Management - Phoenix, AZ

Profina Debt Solutions - Orlando, FL

Trinity Credit Counseling Services - Cincinnati, OH

Universal Credit Consulting Services - Zanesville, OH

Referrers

American Express

"Reinvention. For 150 years, American Express has continuously transformed itself to meet changing customer needs. What began as a rough- and-tumble freight forwarding company in 1850, later became a travel company, then a card company, and today, a leading global financial and travel services company."

Bank of America

"We want to be the people who make banking work as it never has before."

Associations

Association of Independent Consumer Credit Counseling Agencies
"The Association of Independent Consumer Credit Counseling Agencies (AICCCA) is a national membership organization, established to promote quality and consistent delivery of credit counseling services.

The Association fulfills its mission by establishing a consensus among consumer professionals regarding service standards and professional industry conduct, as well as by establishing and maintaining strong relationships with credit management professionals and consumers."

Master Card

National Foundation for Credit Counseling
"The National Foundation for Credit Counseling is a national non-profit network of 1,450 Neighborhood Financial Care Centers designed to provide assistance to people dealing with stressful financial situations.

The NFCC and its Financial Care Centers are committed to promoting financial literacy through money management education."

Visa

Business Services

Stamps.com
"Postage From Your Printer"

Staples
"Your Online Office Manager"

If you know of a link that should be included here, please send it to us by clicking here

Document 2 0 0 0 0 0 0 0 0

Members

[redacted]

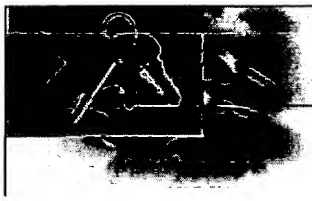
User Name

Password

[redacted]

[redacted]

[redacted]



About Peregrin

>Company Overview

Company Overview

Maryland-based Peregrin Services Corp. combines years of experience in credit cards and lending, telecommunications, and systems development to the benefit of the financial services arenas. Peregrin features state-of-the-art voice telecommunication systems operating in a secure environment, offering custom-developed user reporting with advanced, secure web interfaces to manage referrals of consumers between multiple organizations.

Peregrin provides advanced technology and services to banks and to credit counseling services nationwide. Peregrin is the only firm in the country providing an automated and trackable referral distribution service to the credit counseling industry. In addition, Peregrin's value to the industry is its unique, completely independent, capability to systemically, evenly, or randomly distribute and track referrals to any assistance services nationwide, providing real-time reporting via secure web access for receivers and referrers alike.

Peregrin will help ensure that:

1. referring organizations have the performance information necessary to help them make informed resource recommendations to their customers who need assistance,

2. consumers have a resource for judging how other consumers using an agency for assistance have fared, and

3. agencies have the information to determine how to become more effective in meeting the needs of their clients and prospective customers.

Peregrin operates advanced Internet servers protected by complex encryption and firewall technology. In addition, Peregrin operates the industry's most advanced telephone switching and reporting systems, all combining to provide accurate, real-time reporting for receivers and referrers with reduced cost of implementation, greater flexibility, and substantially improved and standardized across-the-industry benchmarking and reporting.

Peregrin. ***How to Perform at Your Best.***

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<table border="0" cellpadding="0" cellspacing="0" >
      <tr>
            <td>
      <p><img src="images/banners/about_bnr.gif" width="501" height="95"></p>
      <blockquote>
        <p><b><font size="4" color="#006633">Privacy
          Policy</font></b></font></p>
        <p>We understand that
          privacy is an important issue for visitors to the Peregrin Services
          web site (www.peregrinservices.com). Web users may be concerned about
what
          information is being collected, how it's being collected and how it is
being used.
          The following information is designed to help you understand Peregrin
Services' Internet Privacy
          Policy. </p>
        <p><b><font color="#006633" size=3>INFORMATION
          COLLECTION AND USE</font></span></b><font color="#006633"><span
style='font-size:10.0pt;font-family:Arial'>
          </font></p>
        <p>Peregrin gathers information
          about Web site visitors to improve the caliber of online information
          and services offered. There are two forms of data that Peregrin
Services
          collects: site visitorship
          data and identifying information voluntarily provided to us by site
          visitors. </p>
        <p><b><font color="#006633" size=3>Site
          Visitorship Data</font></b><font color="#006633"></font></p>
        <p>Peregrin routinely
          gathers data on Web site activity, such as how many people visit the
          site, the pages they visit, where they come from, how long they stay,
          etc. </p>
        <p><i><font size="2">Site
          visitorship data is…</font></i><font size="2">
          </span></font></p>
        <ul type=disc>
          <li style='     '><font size="2">collected on an aggregate, anonymous
basis, which means no individual
            information is associated with this data.</font></li>
          <li style='     '><font size="2">gathered through the use of Web
server logs. A Web server log is a
            file where Web site activity is stored. &amp;quot;Cookies&amp;quot; may be
            used to make log entries which measure site usage, page visit
patterns,
            etc. anonymously and in aggregate.</font></li>
          <li style='     '><font size="2">Peregrin does not know who each
visitor is unless that person specifically
            tells us in response to an offer to provide information through
email
            or through log-on id's to secure areas of the site. </font></li>
        </ul>
        <p><b><font color="#006633" size=3>Personal
          Information</font></b><font color="#006633"></font></p>
        <p>Peregrin Services
          somtimes collects identifying information from registered site users,
          such as a user's name, address, company, title, phone number, e-mail
```

```
          address, etc. </p>
        <p><i><font size="2">Personal
          information is…</font></i><font size="2"></font></p>
        <ul type=disc>
          <li style='     '><font size="2">collected only when site visitors
voluntarily provide it as part of
            the initial enrollment with Peregrin services to gain access to
secure
            areas of the site.</font></li>
          <li style='     '><font size="2">collected through our &amp;quot;Email
Us,&amp;quot; and &amp;quot;Request for
            Information&amp;quot; forms when sent to Peregrin. Occasionally, we will
            also collect personal information through voluntary online surveys.
            </font></li>
          <li style='     '><font size="2">Used for security purposes in on-site
usage logs, and to make some
            specialized services available to different segments of
participants,
            i.e. agency-oriented services to agencies, agency-management
services
            to agency executives, bank information to banks staff. </font></li>
        </ul>
        <p><b><font color="#006633" size=3>A
          Word About Security and Your Online Membership…</font></b></p>
        <p>Peregrin Services
          currently offers online membership access via www.PeregrinServices.com
          to a limited number of customers. To protect confidential and
sensitive
          information, Peregrin Services uses three layers of security: </p>
        <ul type=disc>
          <li style='     '><font size="2">Users are required to login using a
unique user ID
            and password. Registered users are required to abide by a
confidentiality
            agreement.</font></li>
          <li style='     '><font size="2">A firewall (a combination of computer
hardware and software) keeps
            unauthorized users from accessing information within Peregrin
Services'
            computer network. </font></li>
          <li style='     '><font size="2">Encryption technology is used to
secure customer data
            when it's being transferred from one computer to another.
</font></span></li>
        </ul>
        <p>In reviewing Peregrin
          Services' Internet Privacy Policy, please keep in mind that it applies
          to U.S. customers and Web site visitors only. If you have any
questions
          about Peregrin Services' Internet Privacy Policy or our security
steps,
          please <a class="BlueLink" href="contact.cfm">click here</a>
          for our &amp;quot;<a class="BlueLink" href="contact.cfm">Contact
          Us</a>&amp;quot; email form. </p>
        <p><b><font color="#006633" size=3>Please
          use your browser's back button to return to the previous page.
</font></span></b></p>
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Copyright 2000 Peregrin Services
                Corp.<br>
                2103 Hammond Avenue, Marriotsville, MD 21104, 410-795-0035. All
                rights reserved.</font></p>
            </td>
          </tr>
        </table>
</blockquote>
      <p> </p>
            </td>
      </tr>
</table>
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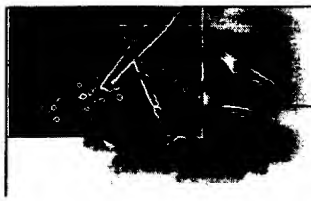

What We Do

>Receivers Services

Today, because Credit Counseling Agencies need better ways to prove their value to banks, Peregrin Referral Management Services provides:

- Consistent, Standardized Referral Performance Tracking
- Accurate, Real-time Referral Reporting
- On-line Comparisons and Industry Benchmarking

Show how much better you perform

With Peregrin, you can showcase your referral-handling capabilities to referring lenders nationwide. You and your referrers will use real-time reports to compare which agencies are performing and which are not. Peregrin tracks referrals from the bank to the agency to any resolution - automatically. No special equipment is needed, and there's no cost to enroll.

Agencies that are not enrolled with Peregrin can't be monitored or tested equally, and are more likely to be excluded from referral programs. Peregrin reduces referrer training costs and inconsistent referral practices, thereby improving service to customers, and potentially improving collector productivity. Peregrin's referral management services can be implemented by location, by department, or universally. Referrers can determine where they want referrals to be sent to based on location, time of day, need, walk-in or phone - automatically. Receivers can arrange to receive only those referrals you will work best on - and be paid the most for.

Know what you're being measured for

As an agency, you want to be part of Peregrin. When Peregrin implements our free referral management services to banks, they get to choose which Peregrin-serviced agencies they want to refer to and to monitor. The bank sets their referral criteria dynamically - to over 2000 receiving offices across the country. Agencies get to see how well they perform against other agencies on referrals from the same bank and from all the banks they service - all in real-time. Plus, banks can compare agencies as well as other banks.

How to enroll

You'll complete an agency profile, which is an on-line picture of your firm and its capabilities. You'll designate a toll-free number for referrals, which can be unique or can be the same as a number you receive other traffic on. Last, you sign an agreement for services, which governs your relationship with referring banks and with Peregrin. There is no cost to enroll, and you can solicit referrals from any bank you wish. In fact, many agencies find that Peregrin helps them get more

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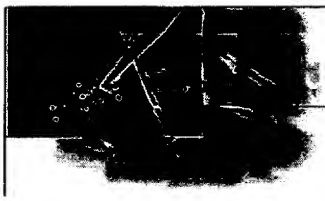
referrals because the banks can now easily split their referrals to benefit the requesting agency. Just click here to get started with free enrollment.

Are referrals right for your business?
Creditor referrals may not be for you. They do tend to be well-qualified referrals, who are appropriate for counseling and/or enrollment in debt management programs. Peregrin is the solution to let you show how well you can handle these referrals, and be of the best service to your other customers - your referring banks.

Peregrin. How to Perform at Your Best.

Case 2:06-cv-00676-MHT-WC



What We Do

>Referrers Services

Today, because Banks and Lenders need better accountability from the agencies they send their distressed consumers to, and because agencies need to be more efficient in their allocation of marketing dollars, Peregrin Services offers referral management services featuring:

- Accurate, simplified, and completely automated referral distribution and tracking
- On-line, real-time accountability reporting
- Industry-wide benchmarking
- Improved Industry-wide communication

Send your referrals where you want them to go
Never again will you have to re-train your collectors and other agents to refer to a new agency. Never again will you have to worry about whether you made the right choice by committing your organization to one workout alternative. Never again will you have to blindly choose your alternatives because you don't have the real-time data to make valid performance comparisons.

Peregrin provides your staff with one fully accountable resource to direct all of your referrals, and it's not another agency. Transparently to your customer, the referred call is routed directly to any receiving agency nationwide that you have determined to best meet that consumer's needs. And how have you determined this? Because Peregrin allows you to monitor the response and performance characteristics of as many as 2000 agencies with your referrals - in real-time, without you having to do anything more than read reports, adjust distribution criteria, and change tables as you see fit.

And if you're an agency whose marketing is giving you responses from areas you can't service, there's no reason to toss aside those leads now. Many other agencies will gladly take your cast-offs through Peregrin, even paying you for those leads so your marketing dollars work harder for you. All in all, Peregrin Services is a referral clearinghouse with solutions for both sides of the exchange.

Know what you're measuring
Peregrin hands you the performance data. Real time, we tell you who is calling what agency, and how that agency is responding. With real-time reporting in an incredible application of today's technology, you know at any time of day or night exactly how your customers are being treated. You can compare how appropraite your referrals are against other referrals being made from other organizations. You

can compare your agencies against other agencies nationwide, in true champion/challenger strategies. You can even see how your agencies are handling your referrals versus referrals they receive from other sources. And for referrers, all of this is free.

How to enroll
You'll complete a brief referrer profile which is a picture of your organization and your needs. You'll be assigned toll-free numbers for referrals, which can be unique or different by department. Peregrin will provide you with the training and support to get going, and that's all there is! Of course, we have to have you sign an agreement for services, which governs your relationship with receivers and with Peregrin. There are no fees to you - none at all. Want to know more? Click here to get more information from Peregrin.

Peregrin. How to Perform at Your Best.

Docket 1:05-cv-00165-SJM

About Peregrin

>Team Members

Mike Morency - Founder, President, and CEO

Founder of Peregrin Services Corp., Mike Morency is a strategic business developer having success building companies handling credit, credit cards, consumer marketing, and information/communications technology relating to those areas.

Prior to starting Peregrin, Mike served as Chief of Sales and Marketing for one of the country's largest and most recognizable brands of credit counseling. In this role, he changed how leading credit counseling agencies work with banks, and introduced direct referral techniques from banks to credit counseling agencies.

Mike further has experience managing and growing companies in response processing, direct marketing, and computer services.

Mike enjoys solid relationships with the country's leading banks, and is sought by banks and credit counseling companies nationwide for his recognized authority and expertise.

Telephony experts built the most advanced switch in the industry

Pangia Technologies, LLC designs, implements, and monitors the custom Peregrin voice communications systems. Pangia's staff holds top secret security clearances from the Department of Defense. Pangia has over 30 years professional expertise with advanced technical degrees (MSEE & MSCS) in communications and information technologies. Pangia will also be exploring providing additional computer/telephony integration services to credit counseling agencies nationwide as part of Peregrin's Phase 2 service enhancements.

Interactive technologies from Internet development leaders

Pied Piper Technologies oversees the specialized web and database applications developed for Peregrin. With several interactive web applications designed and implemented previously, Pied Piper's alliances with experts from companies like America Online and AmericasDoctor.com offer highly advanced design and functionality to Peregrin applications. Pied Piper will also oversee the future integration of Peregrin services with agency services.

Additional Team Members continue to be recruited and added

Peregrin also works with certain financial and legal counsel with familiarity in the credit industries. As the company's needs grow, more of these functions will be brought in-house. If you'd like to know how you can help Peregrin lead by bringing advanced technology and outstanding service to the industries in which we operate, click here to contact us.

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About Peregrin

The Peregrin Services Mission
Peregrin's mission is to make it easy for anyone to reach the best assistance for their needs in a time of financial challenge. We do this by providing services to organizations to which people turn in times of need. Peregrin's advanced technology helps place the person in touch with resources that are best suited for their needs. At the same time, we provide referring and receiving firms the accountability tools to gauge performance and service quality.

We do this at no charge to the person needing help. The cost to referrers is free and for receivers will be at an absolute minimum. Peregrin will provide quality service with continued investment in ongoing operational and technical development. Because Peregrin provides industry information and real accountability, we show you "*How to Perform at your Best*".

Peregrin's Role Today
Peregrin helps consumers who are trying to get control of their financial obligations and their debt structure. A referrer, such as a credit card lender, uses Peregrin to more easily connect its customers with external resources, or receivers, such as credit counseling agencies. These receivers may provide counseling, structure and implement a realistic debt repayment plan, and otherwise help the consumer achieve their financial goals.

We implement simple yet advanced telecommunication and reporting services in referrers that want to help their financially distressed customers and yet also need to be accountable to their shareholders. We provide advanced communications and reporting services to receivers who may be non-profit credit counseling agencies, alternative lenders, and others who assist consumers by utilizing their professional expertise in conjunction with Peregrin technology.

Click here for information on
free enrollment with Peregrin Services!

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